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Safety Information

Welcome to Opel Mobile and thanks for purchasing our products. For the best performance, we recommend you read this manual carefully, especially the "safety instructions". This will take you a couple of minutes, but it will save you time later and will allow you to enjoy all the features on your device.

How to handle and preserve your device?

• Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only certified repairers may install or repair phone equipment.

• Avoid hitting or shaking your phone.

• The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.

• Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone off and do not try to use a microwave to dry it.

• Do not use your phone when entering areas that are near flammable liquids

• Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refinery’s or chemical plants.

• This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.

• If you have a pacemaker keep the phone at least a 20cm distance from the place it is located. This phone may cause interference to some hearing aids and other electronic devices.

• Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or are hot surfaces.

• Switch off the phone when entering an aircraft

• Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects

• Excessive high-volume levels or noise may affect your hearing. To prevent this to happen use an adequate volume in your earphones when you are listening to music or employing any of the multimedia features on the phone.

• You are fully responsible for keeping your information backed up and we don’t take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere
with the information stored in your phone by a magnetic device when using your phone. To avoid this issue, keep your phone clear from magnetic devices.

- Pointing the torch into your own or another person’s eyes will cause damage and may result in blindness.

**Safety recommendations for accessories**

- Use only Opel Mobile accessories or chargers that came with this phone
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack or swelling appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact sales support line as soon as possible for advice.
- The optional memory card should be protected from strong shocks and static electricity. Handle with care.

**Usage conditions and restrictions**

- All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children’s reach.
- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep all the phone and accessories beyond children’s reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed in a fire.
- If this phone is lost or has been stolen please notify your network service provider as soon as possible and the SIM card will be deactivated
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.

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Overview of the phone

1. Headphone Jack
2. USB Port for charging battery
3. Ear Piece Speaker
4. Sensor
5. Front Camera
6. Front Flash
7. Volume key +
8. Volume key –
9. Power on/off button
10. Rear Camera
11. Rear Flash
12. Load speaker
13. Microphone
14. Menu Button
15. Home Button (Long Press for 3 seconds for Google Assist)
16. Back Button
Quick Setup Guide

1. Open the back cover of the phone by lifting open from the bottom right hand corner of the cover and completely removing the cover

   ![Lift and remove cover here (which is the back of the phone and bottom left)]

2. Remove the battery by lifting from the bottom first and pulling out

   ![Lift from the bottom then pull out]
3. Insert the micro sized SIM card in the SIM1 slot located in the top left-hand corner. Ensure the cornered edge of the SIM card is located in the bottom right hand corner. Insert slowly and carefully until the SIM card does not go in any further.

   ![Insert micro size SIM Card here](image1)

   Please note: Ensure you are using a micro size SIM card, it is the 2nd largest of the 3 SIM cards available. If you don’t have a micro size SIM card contact your telco provider as they will be able to supply one for you.

4. If you wish to use an optional Micro SD for extra memory (up to 32GB), insert it into the Micro SD card slot located in the top right-hand corner. Insert slowly and carefully until it does not go in any further.

   ![Micro SD Card here (Optional)](image2)
5. Remove the sticker that is covering the 3 gold battery contacts before inserting the battery back into the phone. Inserting from top to bottom and push into place

![Remove battery sticker]

Please note: Ensure you remove the sticker that is covering the 3 gold battery contacts before inserting the battery

6. Replace the back cover by pushing and clicking it back in place.

![Place cover on button side first then click into place.]

Ensure you place cover on via the volume button side first then click into place

7. Connect the charger to the phone by inserting the USB port into the USB connector in the phone and connecting the power adaptor to a wall socket and turn on

Please note: Ensure you charge the phone for at least 3 hours prior to use. To ensure long battery life.
Turning the Phone on for the first time

After charging, turn the phone on by holding down the power button on the right side of the phone for 3 seconds

1. Select language and country
2. Click Start
3. Connect to a Wi-Fi network (If no Wi-Fi available skip this step)
4. Select copy data from previous phone or set up as a new device
5. Sign in using your google account or create a new account or skip this step
6. Create a phone password, using, pattern, PIN or password, or not now if you don't want to create a phone password
7. You can then add additional email accounts if needed or skip this step

Your phone is now set up

8. To unlock your device when in standby mode. Simply click the power button once, then slide your finger up to unlock your device on the screen. If you have selected a password, then the phone will prompt you to enter the password to access the device
How to add contacts

1. Slide across the screen until you reach contacts
2. Click on contacts to open application
3. Click the plus or add contacts button
4. Choose where you would like to save this contact (Phone Book, SIM Card or Email Account)

5. Then fill in all the contacts details. Names, Phone Numbers, Email, address, etc.

6. If you wish you can also take a photo or choose a photo to save to this contact, so when they call or you are searching for contacts this photo will appear. Click the camera icon on the top and choose to take a photo or choose an existing photo.
7. Click the save button when done

8. Follow the same process to add all your contacts
How to add contact shortcuts

You can add 3 contact shortcuts for quick and easy calling.

1. Click on one of the icons. Son, Daughter or Family

2. Choose to add a new contact or choose from your phonebook
3. If it’s a new contact, fill in their name and phone number. To add an image of the contact from your Gallery you will need to set up the contact first in Contacts (see How To Add Contacts section on the previous page to add an image from your Gallery)

4. If it’s an existing contact. Click choose from phonebook and search and scroll down and click on that contact. If you want an image of that person ensure you add a photo following the steps above in adding new contacts

5. Follow the same process for each 3 shortcuts

6. Once complete their profile will be seen on those 3 shortcuts. Simply click on that contact to call or SMS them
How to setup SOS feature

This phone comes with an SOS feature to help you alert your loved ones when you’re in an emergency

1. Click on the SOS button

2. Click on SOS Settings
3. Click on each contact to add from your phonebook. The contacts you select will be called and messaged when activating the SOS feature if you’re in need of help.

4. Click on the message “Please help me!” under the Remove Contacts button to edit the text message you wish to send to your 5 contacts when you’re in need of help. Then type in the message you wish to be sent. Otherwise the default message will be “Please help me!”
5. If you wish to have your longitude and latitude location sent to your contacts when SOS mode is activated, click on the GPS button and ensure it is turned on.

Now the SOS feature is setup.

6. To activate the SOS feature when you're in an emergency click on the SOS button, then click SOS help and a siren alarm will activate. You can then click “Send to All” to send all 5 contacts a text message asking for help with your GPS location (if this feature is turned on). You can then click dial number on each contact to call that person for help.
Phonebook - How to Make, Answer and Reject Phone Calls

Phonebook overview

1. Click the phonebook icon

2. There are 3 tabs in the phonebook
   Favourites, Recent call list and Contacts
3. To add a favourite contact simply click add a favourite and select which contact you wish to add as a favourite. Once you have setup favourites you can call and message these contacts from this menu simply by clicking on that contact and selecting the call button or message button.

4. Recent Call List will show all your recent calls you have made and received. You can click on any recent call to call this person again.
5. Contacts tab will show your entire contacts list. To make a call or message from this menu simply click on the person you wish to call or message and then click the call key or message key.

6. When an incoming call is coming through to answer this call simply swipe up to answer the call or swipe down to reject the call.
7. Once you have answered a call you have options to mute the call, put it on loudspeaker, add another caller, put the caller on hold or record the call. Simply click any of these buttons to activate this feature. You can also bring up the keypad if you require to enter keys and numbers while on a call.

To end the call simply click the red hang up button.
How to text message and view messages

1. Click on the Messages icon

![Message App Icon]

2. Click on the contact or type in the phone number you wish to send a text message to
3. Once you have selected the contact. Write the message you wish to send using the screens keypad then click the SMS send button.

4. To view a message, you have received click on the Message icon. Any message that is bold is unread messages you have received. Click on that message to view.
How to add and remove Apps

To download new applications to your phone like Facebook and WhatsApp, you must have created a Google account.

When clicking on the Play Store, if you don’t have a google account you can create one here.

1. Click on the Google Play Store

2. Search and download the app you wish to download and click install.
3. Once installed, click the “Add an app”

4. Scroll through and select the app you wish to add. Then click ok to add to your desktop. If you wish to remove an app, follow the same steps but remove the green tick and click ok.

In this setting you can also move apps on your desktop in order of your preference. Just hold down the 3 lines and move apps up and down in order of preference.
How to use the Camera

The camera has many features. You can use the camera to take still shots or to take videos. It has 2 cameras, one placed on the back of the phone and also one placed at the front of the phone.

1. Click on the Camera Icon to activate camera mode

Tap for Panoramic Mode
Tap for Face Beauty Mode
Tap for Normal Mode
Tap to make a video
Tap to switch between Flash on, Auto or off
Tap to switch between front camera or back camera
Tap to take still shot photos

How to connect to Wi-Fi

1. Click on the settings Icon
2. Then click on Network & Internet
3. Then click on Wi-Fi, make sure Wi-Fi is turned on
4. Then choose which Network you would like to connect and enter password if applicable.
How to connect devices via Bluetooth

1. Click on settings
2. Then click on Connected Devices
3. To turn Bluetooth on click on Bluetooth
4. Click on Pair new device if you haven’t connected to this device before. It will then search for available Bluetooth devices. Ensure your Bluetooth device that you’re trying to connect to is turned on
5. Once new device has been found click on that device to pair. It may ask for a password which you will need to enter to connect on each device
6. It will then say connected once they have paired.
How to change ring and message tones

1. Click on settings
2. Then click on Sound
3. Then click on Phone ringtone and scroll down to select which ring tone you would like
4. If you want to change notification/message tone, alarm or other tones click on advanced settings and scroll down to adjust which you would like to change
Additional Features

Chrome
Chrome on the main home screen will take you to the Internet Browser where you can search and go to various webpages

Clock
The clock icon on the home screen has multiple features

Alarm Clock
You can set an alarm to go off at a specific time of day or repeated days at the same time

Clock
This will display your current locations time, day and date. You can also click on the red world button to add different locations times to your clock menu

Timer
You can set a timer to go off after a specific period of time

Stopwatch
Here you can time how long a task or activity takes

Files Go
This shows anything you have downloaded, any apps you have installed, images you have taken, videos, audio and any documents you have saved

Gmail Go
Here you can add any email account you may have. Google, Outlook, Hotmail, Live, Yahoo, Office Exchange or others. Once an account has been added, you are able to send and receive emails on the go
Google Go

Google Go is a shortcut to google's search engine. You are able to search for any topic and it will bring up any related news, webpages or videos.

Maps Go

This will start Google maps. You can input the location of where you would like to go and select drive, walk or bike and it will guide you to this location.

Play Store

Here you can download any new application of your choice.

You Tube Go

Here you can search to watch videos of your choice or watch the most popular videos.

Sound Recorder

With the sound recorder, you can record anything of your choice, from conversations with people or sounds of wildlife.

Gallery

The Gallery will display all your latest photos and videos you have taken.

Music

Here you can store all your favorite music and create playlists of your choice.

Calculator

The calculator can be used to calculate any sum. Including, plus, minus, times and divided by.

Calendar

The google calendar will be linked to any of your Gmail accounts you may add. You are also able to add other email account to this calendar. So you can plan and make remind you of any appointments.
Additional Settings

Network and Internet

Mobile Network – Here you can turn Roaming on or off while travelling overseas. Choose which network you would like to connect to, APN’s and choose a network operator.

Data usage – this will show how much data you have used, turn data saver on or off, turn mobile data on or off and also your billing cycle.

Hotspot & tethering – Here you can tether via Bluetooth to other devices to transfer files or photos; you can also hotspot from another device to use that devices network.

Airplane Mode – Here you can turn Airplane mode on or off.

Apps and notifications

Here will show all your recent applications you have used. You can also turn notifications off for specific apps and change permissions for specific apps.

Battery

Here will show how long your battery has left in charge. You can also adjust battery saving settings.

Display

Here you can adjust your display settings, your screen brightness, wallpaper (launcher mode only), sleep standby time, font and display size.

Sounds

Here is where you can adjust your volume settings, ring settings, notification sound settings, alarm and keypad sound settings.

Storage

Here will show you how much storage you have used on your device and what store is available to use. You can also free up space here.
**Security & location**

Here you can adjust your security and location settings. You can turn find my device on or off, adjust screen lock settings, Location settings, Data protection, Mobile anti-theft and SIM card lock.

**Users & Accounts**

Here you can add and remove google accounts, add any emergency and medical information.

**Accessibility**

In accessibility you can adjust text-to-speech settings, adjust font size, Display size, turn magnification settings on or off and adjust interaction controls.

**Google settings**

Here you can adjust all your google account settings.

**System**

Under system you can adjust your language and input settings, gestures, date & time, backup information and reset options
How to switch between easy mode and smart phone mode

If you ever wish or have accidentally switched between easy mode and smart phone mode, follow instructions below.

1. Go to settings (depending on which mode you are in settings may be different)
2. Click on display settings
3. Click on Home app (easy mode) or Launcher3 Mode. Depending on which mode you are in.
4. Click which mode you would like to use. Home App (easy mode) or Launcher3 Smart Phone mode.
Troubleshooting and Support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots

The Mobile Phone will not power on:

1. Ensure the battery is inserted correctly
2. Ensure you have removed the battery sticker.
3. Ensure you are pressing and holding the power button for 5 seconds.
4. Ensure you have charged the phone for at least 10 minutes

The phone is asking for a PUK code:

1. This means you have input the incorrect password 3 times or more. Contact your Telco provider to retrieve your PUK code to unlock your phone as only your Telco provider can help unlock your SIM

SIM card error or no SIM card:

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions above for installing the SIM Card
2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your Telco provider if this error occurs.

Failure to connect to the network:

1. Your network signal may be weak or out of range. Contact your Telco provider or try the phone in a different location to check your signal
2. Your SIM card may be damaged, invalid or has no credit. Contact your telco provider for support

Failure to make an outgoing call:

1. Ensure you have entered the correct phone number you wish do dial.
2. Ensure you have enough credit on your provider’s account. Contact your provider for support
3. Your signal strength may be weak. Check your signal strength and contact your provider
Cannot hear anyone on the call:

1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the right side of the phone
2. Ensure you have sufficient signal strength

Cannot receive calls:

1. Ensure your mobile phone is switched on.
2. You have enough signal strength to receive calls.
3. Ensure you do not have the phone in flight mode. See above for flight mode instructions.
4. Ensure your SIM card is installed correctly.

The other party cannot hear you on the call:

1. Ensure your hand or fingers are not covering the Microphone. Located at the bottom left of the phone
2. Ensure you are speaking directly into the microphone
3. Ensure the other party has their volume turn up to their desired level

Mobile Phone won't charge:

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on
2. Ensure the wall power socket is working by testing another device or a separate power socket
3. Ensure you have inserted the mini USB cord into the phone correctly
4. Ensure there is no dirt or dust accumulated in the phones power socket
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely

Mobile phone won't connect via Bluetooth:

1. Ensure you have turned on and activated the Bluetooth setting. See above for instructions
2. Ensure the other device has Bluetooth enabled
3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect
4. Ensure you follow the Bluetooth instructions above