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Safety Information

Welcome to Opel Mobile and thanks for purchasing our products. For the best performance, we recommend you read this manual carefully, especially the "safety instructions". This will take you a couple of minutes, but it will save you time later and will allow you to enjoy all the features on your device.

How to handle and preserve your device?

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only certified repairers may install or repair phone equipment.
- Avoid hitting or shaking your phone.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone off and do not try to use a microwave to dry it.
- Do not use your phone when entering areas that are near flammable liquids
- Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refinery’s or chemical plants.
- This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- If you have a pacemaker keep the phone at least a 20cm distance from the place it is located. This phone may cause interference to some hearing aids and other electronic devices.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.
- Switch off the phone when entering an aircraft
- Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects
- Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use an adequate volume in your earphones when you are listening to music or employing any of the multimedia features on the phone.
- You are fully responsible for keeping your information backed up and we don’t take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this issue, keep your phone clear from magnetic devices.
- Pointing the torch into your own or another person’s eyes will cause damage and may result in blindness.
Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone.
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack or swelling appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and Opel Mobile’s aftersales support line as soon as possible for advice.
- The optional memory card should be protected from strong shocks and static electricity. Handle with care.

Usage conditions and restrictions

- All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children’s reach.
- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep the phone and all accessories beyond children’s reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen please notify your network service provider as soon as possible and ask for the the SIM card to be deactivated
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.

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Overview of the phone
Quick Setup Guide

1. Remove the back cover by holding the phone in one hand and use your thumb or fingernail to click the cover off. Start from the bottom left hand corner of the phone when looking at the back of the phone, then continue to remove the cover completely.

![Lift from this corner first, using your thumb or finger nail to remove the cover](image)

2. The SIM cardholder is located in the bottom middle of the phone. Slide your standard size SIM card into the SIM card slot, ensure the cornered edge is located in the top right-hand corner.

![Slide the SIM card into the SIM card slot until it cannot go in any further](image)

Please note: Ensure you are using a Standard size SIM card, it is the largest of the 3 SIM cards available. If you don’t have a standard size SIM card contact your SIM Card provider as they will be able to supply one for you.
3. If you wish to use an optional Micro SD card (TF Card), Insert the Micro SD card into the slot which is on the bottom left hand corner of the phone. PLEASE NOTE: The maximum size Micro SD (TF Card) this phone can accept is 32GB

4. Insert the lithium battery provided, ensure you insert with the gold plates facing towards the gold pins on your phone. Slide in then press down.
5. Replace the back cover, press down so it clicks in place around the phone completely.
6. Connect the charger to the phone by inserting the USB port into the USB connector in the phone and connecting the power adaptor to a wall socket and turn on

   **Please note:** Ensure you charge the phone for at least 3 hours prior to use. To ensure long battery life.

### Turning the Phone on for the first time

After charging, turn the phone on by holding down the power button. (Red hang up/Power Button)

The phone will begin to boot, once finished booting, your phone is ready to be used. If your sim card is inserted and is active the time and date will be automatically set based on your location.
Home screen overview and unlocking your device

1. To unlock your device in the home screen, simply swipe across to your right, if you have setup a passcode it will prompt you to enter in the passcode.

2. Within the Home screen you can also swipe to your left to open the camera function quickly to take a photo or video.

3. In case you need to call emergency services you can access the call feature to contact them via the home screen. Just tap on emergency call on the home screen then dial emergency services using the keypad or touch screen.
Powering the Device on and off

1. To power the device on simply hold down the power key for 3 seconds. The phone will begin to boot and turn on.

2. To turn the phone off, simply hold the power button down for 3 seconds, the phone will then bring up the options to power off, reboot, Airplane mode, silent mode, vibrate mode, general mode.

Select the option you wish to use by tapping the option on the touch screen.
Key Pad Functions

- **Menu Key**
- **Back Key**
- **Answer/Call Key**
- **SOS button**
  - Hold down for 3 seconds to activate SOS help
- **Cursor Keys**
  - Up, Down, Left, and Right
- **Reject/Hang up/Power on & off Key**
- **Numbers and text letter keys**
- **Phone lock**
  - Press Menu then star to lock the keypad and touch screen
- **Torch**
  - Hold down for 3 seconds to turn on the torch. Hold for 3 seconds to turn off the torch.
How to use predictive text keypad

This phone has the feature to predict your words you are typing while using the keypad. To activate this feature while sending a message or typing a word in any function of the phone follow the steps below.

1. When you are about to use the keypad to create a message or type a word on any function within the phone. Press the Hash key a few times until the word English appears on the screen - this has now activated Predictive text in English.
   (You can also choose a different language for predictive text, while pressing the hash key; it will show the other languages you can choose)

2. To type a word or message using the keypad. Simply click the buttons on the keypad with the letters you wish to select.
   For Example: to type the word “Hello”
   Click on keypad keys 4,3,5,5,6
   The word “hello” will be seen on the predictive text panel. To choose that word simply press the “0” (Space) Key or the ok key and it will select that word. If there are other words within a selection it will show them on the panel. Simply press the other word or scroll across using the keypad to choose the other word.
3. To select numbers – hold down the number key you wish to select, that number will then be selected.

4. To select symbols – Click the 1 Key or the star key. Using the right cursor key, you can scroll through to select the symbol you wish to use.
How to add contacts

1. Tap on the People icon using the touch screen.

2. Then tap on create new contact using the touch screen.
3. Then type in your contacts name and phone number using the keypad

4. To add a portrait photo for this contact. Tap Add portrait using the touch screen. You can then choose to either take a photo or choose a photo you have already taken.
5. Once you have entered all the information. Tap done to save this contact.
How to setup photo contact shortcuts

1. To add photo contact shortcuts, swipe right across your screen to show the contact shortcuts. Then tap using the touch screen on a contact shortcut to add a contact.

2. You can then choose a contact from your phonebook, or add a new contact tapping the + sign located in the top right-hand corner.
3. To delete or edit a photo contact shortcut, simply tap on the added contact in shortcuts. Then press the menu key or touch the menu option on the touch screen. You can then choose to send message, call details, edit contact, message share this contact or remove the contact from shortcuts.

4. To call or message a shortcut contact, simply tap on the contact you wish to call or message. Then tap on the send message or call button.
How to make, answer and reject phone calls

How to make a phone call

1. Tap on the people icon to bring up your contact list.

2. Scroll through your contacts and tap on the contact you wish to call. Then tap on the call icon to ring this contact.
3. You can also tap on the phone icon or the green call button to open your recent call list and then tap on the contact you wish to call or simply dial a number.

How to answer a phone call

To answer a call that is coming through, simply press the green answer key on your keypad.

How to reject or silence a call

1. To reject a call that is coming through simply press the red end call key.
2. To silence a call that is coming through simply press the volume keys on the left hand side of the phone.
How to text message and view messages

How to text message

1. Tap on the messaging button on the touch screen

2. To reply to an existing message you have received simply click on that message and type your reply using the keypad.
3. To create a new message, tap on the create a message icon using the touch screen.

4. Choose the contact from your contact list, or type in their phone number using the keypad. Then type your message using the keypad.
5. After you have finished typing your message, tap on the send icon to send the message to that contact.
How to use the Camera

How to take a photo

1. Tap on the camera icon using the touch screen.

2. Point the camera which is located on the back of the phone at the object or area you wish to take a photo of and then tap on the capture button to take the photo.
How to take a video

1. Tap on the camera icon using the touch screen.

2. Point the camera which is located on the back of the phone at the object or area you wish to take a video of and then tap on the video button to take the video.
When you have finished recording tap on the video button again to stop the recording.

**Camera Settings**

Open the camera to access the camera settings.

1. Click the menu button on the keypad or tap the settings icon on the touch screen.

2. Within the camera settings you can adjust the Exposure, colour effect, scene mode, white balance and Anti flicker. You can then scroll across to photo settings and change Face Detection on or off, self timer and picture size. You can then scroll across to video settings and change the Microphone to on or off, audio mode, time lapse interval and video quality.
How to setup SOS feature

To activate SOS when you are in an emergency hold down the SOS button on the keypad for 3 seconds to activate the SOS feature.

It will then send a text message to the contacts you have setup in the SOS settings, it will then try call each contact until one of them answers your call. PLEASE NOTE: If the receiver has an answering machine or voice message the phone will the stop calling cycle and the other contacts won't receive a call.

Please follow the steps below to setup the SOS feature.

1. Tap on the SOS icon using the touch screen

2. Turn SOS feature on tapping on the Close icon until it says open.
3. Then scroll down using the keypad's cursor until you get to the message icon, if you wish to adjust the text message that will be sent to your emergency contacts, type in the message using the keypad.

4. Now tap on an available emergency contact tab using the touch screen, it will then bring up all your phonebook contacts. Tap and select which contact you want to add as an emergency. You can add up to 5 emergency contacts. Tap on each available tab to add your emergency contacts.

5. Your SOS emergency help feature is now all setup.

   We recommend you test the SOS feature after initially setting it up so you are aware on how to use this feature if your are ever in an emergency.
How to use Facebook and Whatsapp

How to access and use Facebook

1. Scroll across to the Facebook App and tap on it using the touch screen.

2. It will then open the Facebook App.
   If you already have a Facebook account, enter in your details to login, or if you do not have an account select “Create a new account” and enter your information to create your account.
How to access and use WhatsApp

1. Tap on the WhatsApp Icon

2. Once opened it will ask you to agree and continue with their terms and conditions. Tap or click ok on “agree and continue”.

3. Type in your phone number to activate your WhatsApp account, it will then send you a code to your phone to enter to access the app.
How to change ringtones and message tones

1. Tap on the settings icon

2. Then tap on Android settings
3. Then scroll down and tap on audio profiles

4. Then tap on which Audio profile you wish to edit. Then tap on the settings icon.
5. Within the settings, you can edit vibrate mode, Volumes, Phone ringtones, Notification tones, keypad tone, touch screen tone, Screen lock sound, and vibrate on touch screen.
Additional Features and settings

Browser

To access the browser. Tap on the browser icon. This will open the web browser. You can search for webpages via google, or type in the webpage address you wish to access, by using the keypad.

![Google search](https://www.google.it/)

Music

To access saved music, you have loaded onto your phone tap on the music icon. You can search by song, Artist and album. You can also create your own playlist.
Tools folder

**Calculator** – To access the calculator, tap on the tools folder, then tap on calculator. To use the calculator simply press the numbers on the keypad or the touch screen, then tap the touch screen on the functions you wish to use to calculate.

![Calculator Image](image)

**Alarm** – To access the alarm, tap on the tools folder, then tap on alarm.

To set a new alarm tap on the alarm icon to open the alarm settings. Tap on an existing alarm to modify the time or create a new alarm by tapping on the + symbol, then enter the time you want the alarm to go off. You can also set the alarm on repeat for certain days or all days.

![Alarm Images](image)
**File Manager**

To access file manager, scroll across and tap on file manager icon. Within file manager you can scroll through and open all the files you have saved on your phone. Like photos and videos.

**Gallery**

To access the gallery, slide across the screen until you see the gallery icon. If you tap on the gallery it will show all your photos you have taken. You can tap on the photos to delete, slideshow, edit, crop, set picture as wallpaper and see image details. These functions can be accessed by taping on a photo then clicking the menu button on the keypad to show these features.

**Settings**

To access additional settings on your phone, tap on the settings icon.

There are many different options in settings, like, Free Internet (Wi-Fi), Interface settings, General settings and android settings.

**Free Internet (Wi-Fi)** – Tap on Free Internet (Wi-Fi) to access the Wi-Fi settings. To turn Wi-Fi on select the Free internet icon until it turns green.

Once activated tap on select network, this will then show which Wi-Fi networks you can access. Tap on the Wi-Fi network you wish to access and enter the password if applicable. The network will then say connected and the Wi-Fi signal will appear at the top of the phone.
**Interface settings** – Within interface settings you can adjust the theme and the mode of the interface (Easy or simple)

To access the theme mode, tap on interface settings, then tap on theme. Then select a different theme if you wish to change the theme of the interface.

To access mode switch (Interface), tap on interface settings then tap on mode switch. You have 2 mode selections available. Easy mode or simple mode. Select which mode you prefer. The difference between the modes are the sizes of the icons on the screen.
**General Settings** – Within general settings you can have quick access to change wallpaper, language and time settings.

To access wallpaper settings, tap on general settings then wallpaper. Here you can then choose a photo you have taken to set as your wallpaper.

To access Language switch tap on general settings then tap on language switch. To then switch to a different language scroll down the list and tap on the language you wish to choose.

To access time settings, tap on general settings then tap on time settings, here you are able to adjust automatic date & time, automatic time zones, manually change the date and time, choose hour format and choose date format.

**Android Settings** – You can access android settings, via the settings icon. Android settings will display all the phones additional settings you can adjust.

Sim management – here you can adjust your sim settings, data connections and data roaming settings.

Wi-Fi – Here you can turn Wi-Fi on and off and connect to Wi-Fi networks

Bluetooth – Here you can turn on Bluetooth and connect to other Bluetooth devices.
Tap on the Bluetooth and turn Bluetooth on to search for available Bluetooth devices. Tap on the Bluetooth device you wish to connect to.

Data usage – In the Data usage settings, you can turn mobile data on or off, set mobile data limits and see your data usage.

Wireless & Networks More – By tapping on the more icon under wireless and networks in the settings menu, you can turn on Airplane mode and tether or hotspot your device.

Audio Profiles – Within the Audio profiles settings, you can choose which audio profile you wish to use. General, Silent, Meeting or outdoor. By tapping on one of the profiles it will select that profile. You can modify a profile by tapping on the settings icon.
Display settings – In display settings, you can edit Lock screen notification settings, change wallpaper, Display brightness and screen sleep timer.

Storage – Within the storage settings, you can see how much storage you have used and how much is left available on your device.

Battery – In battery settings, it will show you how much battery time you have left available based on your use of the phone.

Security settings – Within security settings you can change the screen lock type (none, slide, pin or password), Sim card lock settings and password settings.

Language & Input – Here you can change the devices language, spell checker settings, keyboard and input methods.

Backup & reset – Here you can factory reset your device. If you wish to factory reset your device tap on factory reset, then tap on reset then enter the factory reset password which is “1234”

Date & Time – in date and time settings, you can change automatic time date and time settings, Time zone settings, manually set date and time, change the date format and change the time format.

Scheduled power on or off – here you can set the device to power on and off at certain times automatically.

Accessibility – within this menu you can adjust text size, change power button settings and turn captions on or off

About Phone – this menu shows you all the information about your device.

**How to factory reset your device**

To factory reset your device tap on settings, then android settings then backup & reset, then factory data reset, then reset phone, then enter the passcode “1234” to factory reset. The phone will then reset and shutdown, then will turn back on to original factory reset settings. All data and information on the phone will be deleted.

**How to move apps on the interface**

To move an app on the interface, simply hold your finger on an app and move your finger around the screen to move the app to the position you prefer
Troubleshooting and support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots

The Mobile Phone will not power on

1. Ensure the battery is inserted correctly
2. Ensure you have removed the battery sticker.
3. Ensure you are pressing and holding the power button for 5 seconds.
4. Ensure you have charged the phone for at least 10 minutes

The phone is asking for a PUK code

This means you have input the incorrect password 3 times or more. Contact your Telco provider to retrieve your PUK code to unlock your phone as only your Telco provider can help unlock your SIM

SIM card error or no SIM card

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions in the quick set up guide for installing the SIM Card
2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your Telco provider if this error occurs.

Failure to connect to the network

1. Your network signal may be weak or out of range. Contact your Telco provider or try the phone in a different location to check your signal
2. Your SIM card may be damaged, invalid or has no credit. Contact your telco provider for support

Failure to make an outgoing call

1. Ensure you have entered the correct phone number you wish to dial.
2. Ensure you have enough credit on your provider’s account. Contact your provider for support
3. Your signal strength may be weak. Check your signal strength and contact your provider
Cannot hear anyone on the call

1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the right side of the phone
2. Ensure you have sufficient signal strength

Cannot receive calls

1. Ensure your mobile phone is switched on.
2. You have enough signal strength to receive calls.
3. Ensure you do not have the phone in flight mode.
4. Ensure your SIM card is installed correctly.

The other party cannot hear you on the call

1. Ensure your hand or fingers are not covering the Microphone. Located at the bottom left of the phone
2. Ensure you are speaking directly into the microphone
3. Ensure the other party has their volume turn up to their desired level

Mobile phone won't charge

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on
2. Ensure the wall power socket is working by testing another device or a separate power socket
3. Ensure you have inserted the mini USB cord into the phone correctly
4. Ensure there is no dirt or dust accumulated in the phones power socket
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely

Mobile phone won’t connect via Bluetooth

1. Ensure you have turned on and activated the Bluetooth setting. See Bluetooth guide in manual.
2. Ensure the other device has Bluetooth enabled
3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect
4. Ensure you follow the Bluetooth instructions
Mobile phone won't connect to Wi-Fi

1. Ensure you have turned on and activated Wi-Fi on your phone. See Wi-Fi guide in the manual.
2. Ensure the Wi-Fi you are connecting to is working.
3. Your device may be too far away from the Wi-Fi Router. Ensure you are within range of this device to connect.

Mobile phone won’t connect to the internet

1. Ensure you have turned on and activated mobile data
2. Ensure you have enough signal strength to access the internet
3. Ensure you don’t have the phone on aeroplane mode