



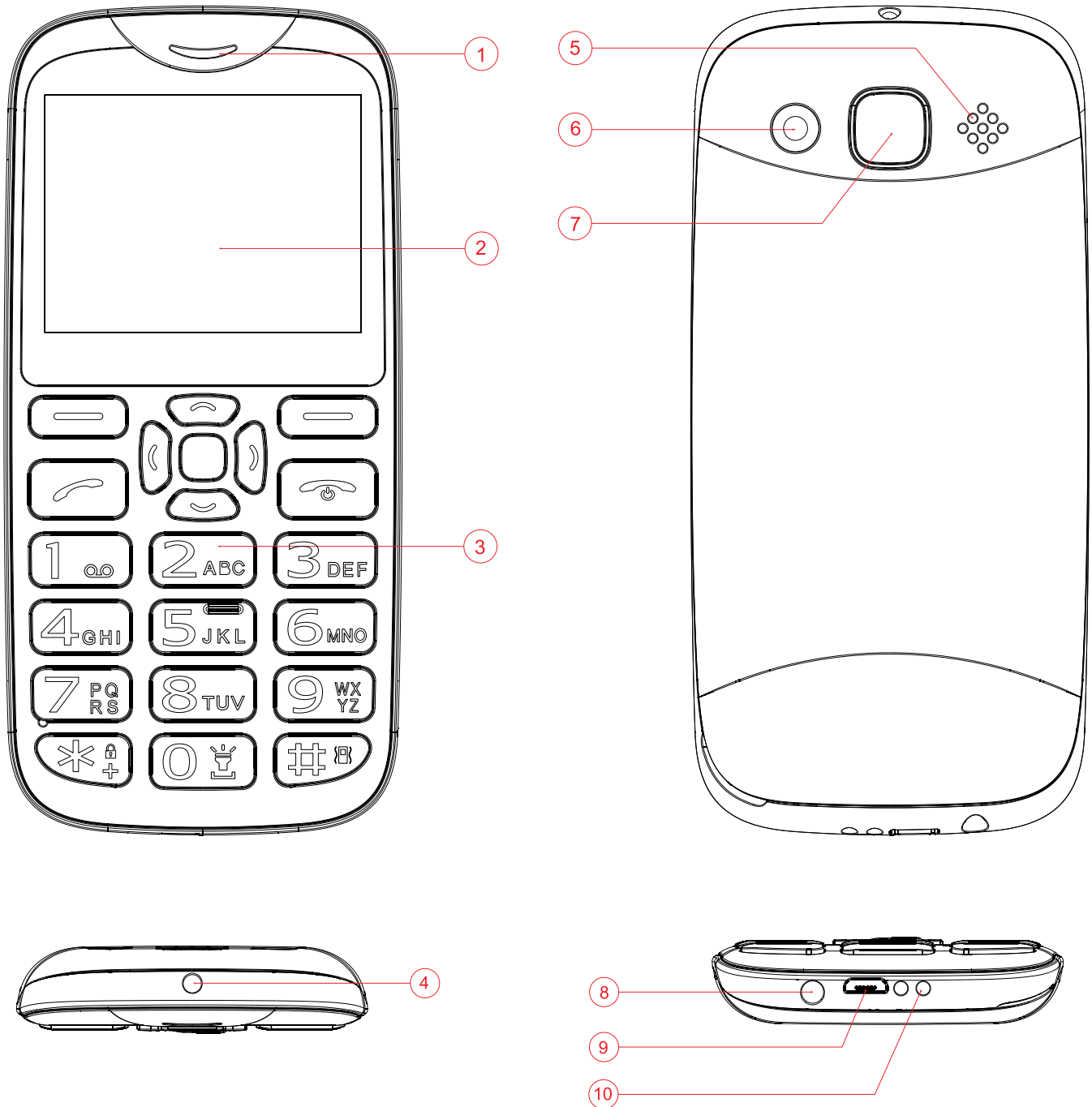
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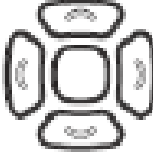


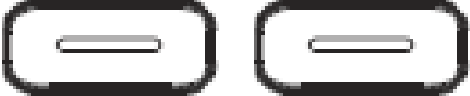
# **Operator's Manual**

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## Overview of the phone



1. Earpiece	2. LCD Screen
3. Keypad	4. Torch
5. Loud Speaker	6. Camera
7. SOS Key – Tap 3 times to activate	8. Headphone Jack
9. Micro USB Charging socket	10. Charging cradle plates
Up/down/left/right keys and enter key 	Answer call key 
End call/Power on and off key 	Menu/option keys 

## Safety Information

Read this entire manual carefully before you start using the device. This will take you a couple of minutes, but it will save you time later and will allow you to enjoy all the features on your device.

### THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.505 W/kg\*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide\*\*. In this case, the highest tested SAR value is 1.645 W/kg\*.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the website of the World Health Organization

*\*The tests are carried out in accordance with international guidelines for testing.*

*\*\*For body worn operation, this phone has been tested and meets the RF exposure guidelines when used with the (manufacturer name) accessories supplied or designated for this product. Use of other accessories may not ensure compliance with RF exposure guidelines*

### How to handle and preserve your device:

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid.
- Avoid hitting or shaking your phone.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone OFF and do not try to use a microwave to dry it.
- This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.
- Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use an adequate volume in your earphones when you are listening to music or enjoying any of the multimedia features of the phone.
- You are fully responsible for keeping your information backed up and we don't take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this from happening, keep your phone clear from magnetic devices.
- Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

## **Safety Recommendations while using your device:**

### **AIRCRAFT**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature consult airline staff as to its use in flight.

### **DRIVING**

Full attention should always be given to driving and local laws and regulations restricting the use of wireless devices while driving must be observed.

### **HOSPITALS**

Mobile phones should be switched off wherever you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

### **PETROL STATIONS**

Obey all posted signs with respect to the use of wireless devices or other radio equipment in locations with flammable material and chemicals. Switch off your wireless device whenever you are instructed to do so by authorized staff.

### **INTERFERENCE**

Care must be taken when using the phone near personal medical devices, such as pacemakers and hearing aids.

#### **For Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

#### **For Hearing Aids:**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

**For other Medical Devices: Please consult your physician/doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.**

### **Safety recommendations for accessories**

- Use only Opel Mobile accessories or chargers that came with this phone
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact sales support line as soon as possible for advice.
- The memory card should be protected from strong shocks and static electricity. Handle with care.

### **Usage conditions and restrictions**

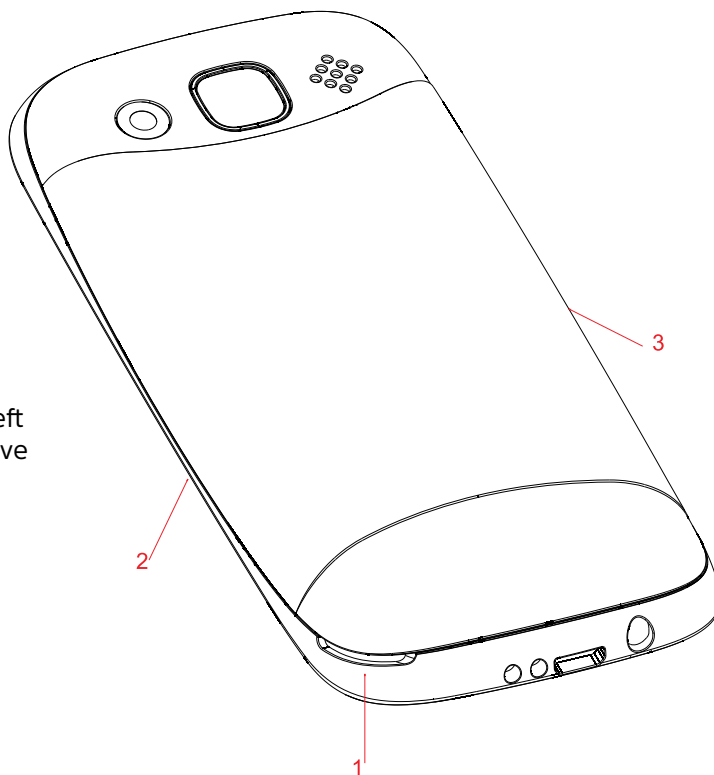
- All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.
- This device is not a toy and not designed for children and strict adult supervision must always be adhered to. Keep the phone and accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen please notify your network service provider as soon as possible and ask for the SIM card to be deactivated.
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.

## Quick Setup Guide

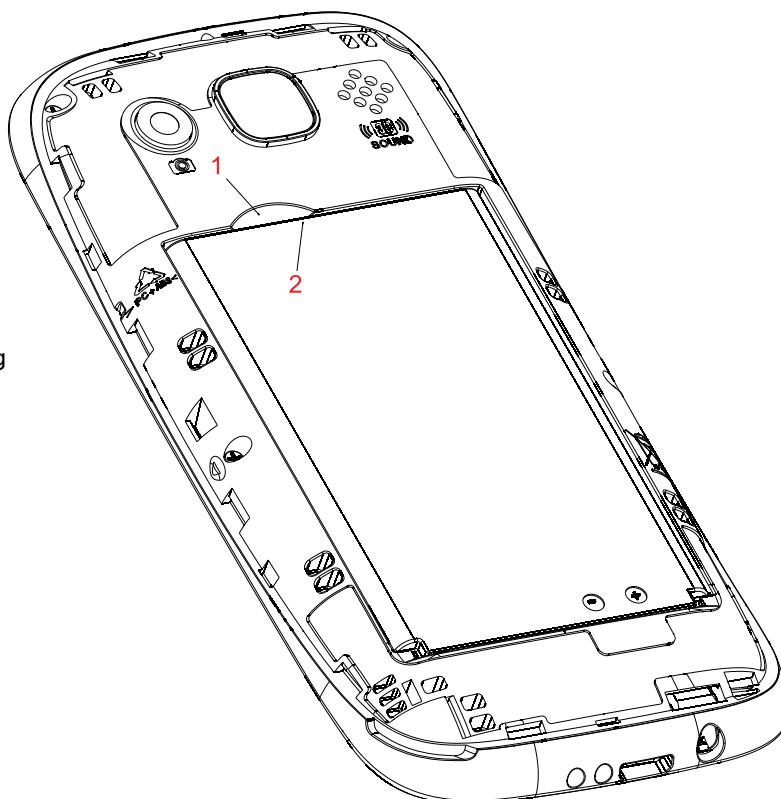
### Installing the SIM card

This Phone requires a Nano Size SIM Card which is the smallest of the 3 SIM cards available. If you don't have a Nano size SIM card, please contact your SIM card provider to receive a Nano size SIM card.

1. Remove the back Cover by lifting from the bottom left hand corner first then remove completely.

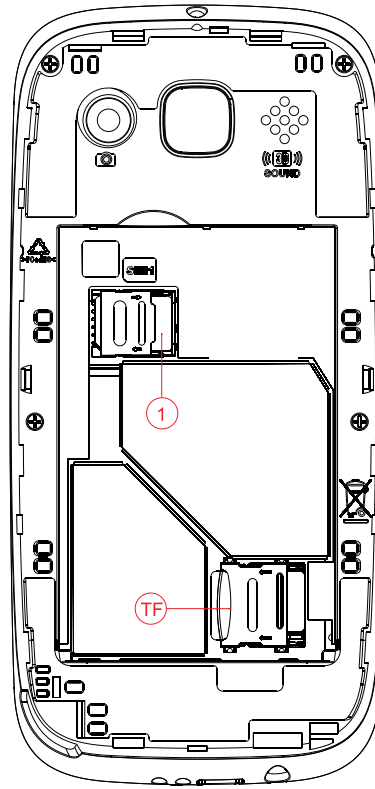


2. Remove the battery by lifting from the top first then pulling out.



- Slide the SIM card holder to the right until it clicks out of place, then **carefully** lift the SIM card holder making sure to do it gently to ensure it doesn't break.

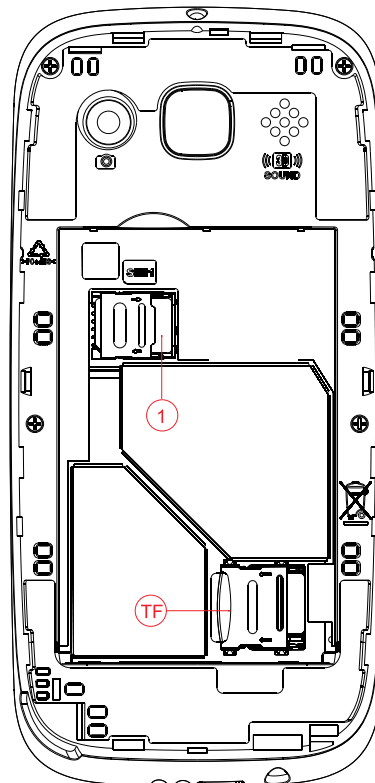
Insert your nano size SIM card, ensure the gold contacts are facing downwards and the cornered edge is in the bottom left-hand corner. Push the SIM card holder over the SIM card then slide it to the left until it clicks back into place.



#### Installing T-FLASH memory card (Optional accessory not included)

The T-Flash card is used as additional phone storage. When you connect to a computer via a USB cable, you can copy Music, Picture or Photos.

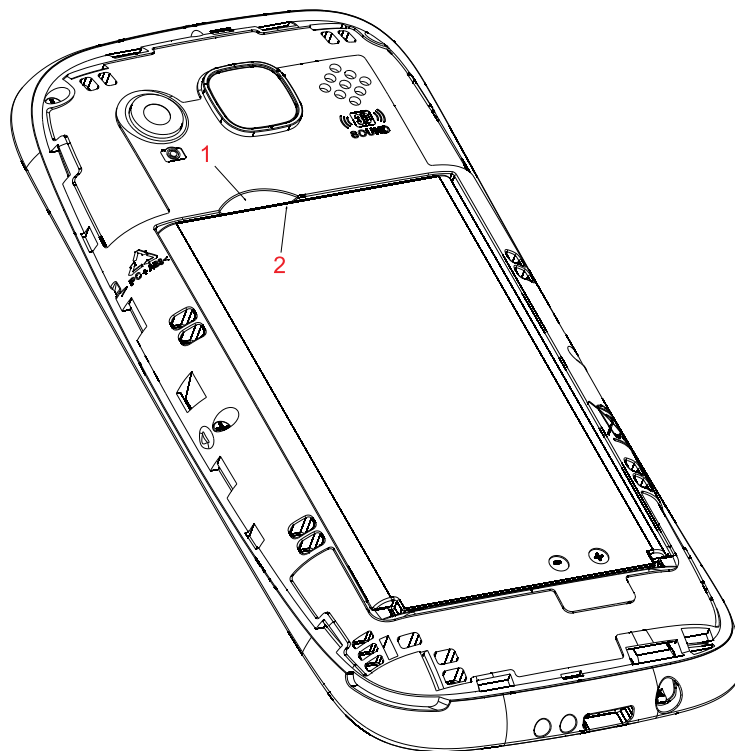
- Lift the T-FLASH card memory slot by sliding the **silver** plate to the right and lifting up carefully to ensure you don't bend or break it.
- Insert the T-FLASH card making sure the gold contacts are facing downwards.
- Then push the silver cover back down and slide to the left to lock it back into place.





## Installing the battery

1. Insert the battery by aligning the gold battery contacts with the phones 3 gold pins. Slide into place and push down to insert the battery.



## Charging the Phone:

1. To charge your phone, insert the power adaptor into the wall.
2. Then insert the Micro USB into the phones charging socket or insert into the charging cradles charging socket and insert the phone into the charging dock
3. Turn the power on from your walls power.
4. We recommend charging the battery for at least 4 hrs before your first use.

\*Please note if your battery goes completely flat, you will need to charge it for at least 10 minutes before the phone will turn on again.

## Turning the phone on and off:

1. To turn the phone on, hold down the RED end call/power button key for at least 5 seconds until it begins to power on.
2. To turn the phone off, hold down the RED end call/power button for 5 seconds. Then click power off and ok to power the phone off.

### **How to adjust the volume:**

1. Using the up/down arrow keys you are able to adjust the volume of the device while in home screen mode or while on a phone call.
2. To adjust other volume settings. Follow the Audio profile instructions below.

### **How to unlock your device:**

1. If the keypad is locked. Hold down the star \* key until the screen unlocks.
2. If you have created keypad lock pins or passcodes, press any button on the keypad, then the phone will prompt you to enter your passcode. Enter your code then press ok.

### **How to lock your device: (If this setting is activated)**

1. Press the red end call key once while in home screen mode and the keypad and device will lock.

### **Left/Right shortcut arrow keys:**

1. Pressing the left arrow key in home screen mode will open the camera function.
2. Pressing the right arrow key in home screen mode will open messaging.

### **Turning the torch on and off:**

1. To activate the torch while in home screen mode long press the (0) key on the keypad. This will turn the torch on. To turn the torch off, simply follow the same process.

### **How to turn on silent mode:**

1. Long press the hash # key to activate silent mode. To revert back to your selected mode, follow the same process.

### **Keypad functions (Predictive text)**

This phone is capable of using predictive text to help you type words quicker and more easily. This function is available when adding new contacts, searching contacts and text messaging. To activate this feature press the hash # key until it says English word. To revert back to letter messaging press the hash (#) key until English letter appears/

#### **Typing Words:**

1. When typing in words or names using the keypad press the letter on the keypad you wish to select. For Example - you want to type "hello"  
Click on 4/GHI, 3/DEF, 5/JKL, 5/JKL ,6/MNO once.  
The word hello will appear. By pressing the "O" space key it will select the word that is highlighted. There may be other words that match this selection. By pressing the Left and Right arrow keys you can scroll through the list of words available, once the word is highlighted you can press the "O" space key. If you wish to finish a sentence, press the 1 key to make a full stop then space key to enter that word.

#### **Typing Numbers:**

1. To type in numbers simply long press the number key to create that number.

#### **Typing symbols**

1. To type Symbols like a dot or comma. Click the Star key. This will bring up the menu to choose which symbol you wish to use. By using the Up/Down/Left/Right arrow keys, you can scroll through the symbols available. Press the enter key to select that symbol.

## Phonebook/Calls:

### Adding new contacts:

1. Click on menu key and scrolling through using the left/right arrow keys, select phonebook by pressing the ok or enter key on Phonebook. (Alternatively, you can click on the right menu key to select phonebook to open the phonebook contact lists)
2. Click the options keys then select add new contact using the ok key.
3. Then select where you want to save this contact "SIM" or "Phone" by scrolling up or down then press the enter key to select your option.
4. Type in their name by using the keypad.
5. Then press the down key and type in their phone number using the keypad.
6. Then click options and save to save this contact.

### Making a phone call using the phonebook:

1. Click on menu then click on phonebook. Or using the right menu key click on phonebook.
2. Using the up/down arrow keys scroll through your list of contacts
3. Once you have highlighted the contact you wish to call, click on the green answer key to dial that contact

Making a phone call using the 2-9 Speed dial keys: (First you will need to setup Speed dial before this function will work, see further down in the user manual to see how you can do this)

1. Using the keypad, hold down on the speed dial number contact you wish to call
2. The phone will then ring that saved contact

### Answering a phone call:

1. To answer an incoming call simply press the green answer call key or the answer option using the left menu key.

### Rejecting a phone call:

1. To reject an incoming call, simply press the red end call key or the hang up option using the right menu key.
2. You can also reject a call and send a reject text message. Simply press the reject option using the Enter key then scroll up and down and press ok on your preferred reject text message. This message will then be sent to the person trying to contact you.

### Activating loudspeaker/Handsfree on calls:

1. After answering a call or dialing a contact and you have connected, simply click on speaker using the ok key to turn on loudspeaker mode.
2. To switch back to handheld mode, simply click on handset using the Enter key.

### Ending a phone call:

1. To end a phone call, simply press the red End Call key.

## Messages:

Write text messages:

1. To write text messages, click on the menu button then scroll across to the Messaging app and then press ok.
2. Click on options then ok on new message. Or alternatively click select on an existing message conversation to reply to that contact.
3. Type in the name or phone number of the person you wish to message then click select (If you have selected to reply to a message this options will be selected already)
4. Type your message using the keypad. To use predictive text follow the instructions in the Keypad Functions section above.
5. Once complete click options then select ok on send.
6. The message will then send to that contact

Write a Multimedia (send images via SMS) message:

1. To write multimedia messages or send images via SMS, click on the menu button then ok on messaging.
2. Click on options then ok on new message. Or alternatively click select on an existing message conversation to reply to that contact.
3. Type in the name or phone number of the person you wish to message then click select (If you have selected to reply to a message this options will be selected already)
4. Click on options then click ok on attach.
5. Using the right arrow key scroll across to select what you would like to send, Pictures, Capture a Picture to send, contact, common message sentence, Capture video to send, record audio to send.
6. Once you have highlighted your option click press the enter button then select the photo, take a photo or video, select a contact, a common message or record audio then press the enter button to create the Multimedia message.
7. Once complete click option and click ok on send to send the message.

Inbox/View Messages:

1. To view your message inbox, select menu then select ok on messaging.
2. Scroll up and down your messages and press select to choose the message you wish to view.
3. Using the up and down arrow keys you can scroll up and down through that message to read it.
4. By highlighting a message in that conversation, you can then click options to delete, call that contact, attach a file or photo to send to that contact, forward that message and copy the message to your SIM cards memory.

## Call History:

1. Click on menu, then select ok on Call history.
2. You can view all your call history using the up/down arrow keys.
3. Using the left/right arrow keys you can scroll through Missed calls, Outgoing calls and incoming calls.
4. Selecting options you can choose to clear call logs or add numbers/contacts to your blacklist.
5. Selecting detail on a contact/number you can choose to call using the enter key, or select options to remove from call log, send a message or edit the number before calling.

## FM Radio:

1. Click on menu, then scroll across and select ok on FM Radio. You can use earphones or the phones loudspeaker to listen to the radio.
2. The first time you open the FM Radio it will automatically search for available stations. Once stations have been found you can scroll through stations using the left/right arrow keys.
3. To adjust the volume, use the up/down arrow keys to adjust the volume.
4. To turn off the radio simply press the enter key on turn off.
5. While the radio is playing selecting options will allow you to auto search, view radio list, start a recording, view recording file list.

## **Media:**

1. Click on menu, then scroll across and select ok on media.

## **Camera:**

1. Click ok on camera to open the function

### Taking a photo:

1. Make sure the photo icon is highlighted in blue.
2. Using the enter key, press to take a photo. It will then automatically save that photo in your gallery.
3. To then view that photo click on options then ok on gallery, it will then open all your photos you have taken to view.
4. By clicking select on a photo and then options, you can then share this photo via Bluetooth or messaging. Just press the ok key on your preferred selection. You can also select to delete that photo and view the details on that photo.

### Taking a video:

1. Make sure the video icon is highlighted in blue. Using the left/right arrow keys you can select between photos and videos.
2. Pressing the enter key will open the video option. To start recording a video press the enter key while the red dot record icon is highlighted.
3. To stop the recording press the stop icon using the right menu key. The video will then be saved in your gallery.
4. By clicking on options and gallery you can view that video, share, delete or view the details of that video.

### Adjusting photo and video settings:

1. While in photo or video mode. Select options then ok on camera settings.
2. Here you will be able to adjust all your camera settings. Camera/Video quality and size, camera burst settings, countdown timers, white balance, colour effects, shutter sounds and storage paths.

## **Music:**

1. Click ok on music to open the music function.
2. Within this folder you can play all your music you have saved on the device.
3. By clicking on options, you can choose to play, add song to playlist, Set as ringtone, delete and share.

## **Video Player:**

1. Click ok on Video player to open this function.
2. This folder will show all the videos you have taken on the device.
3. Click on open to open all the videos you have taken. Use the left/right arrow keys highlight the video you wish to view, then click play to play that video.
4. Clicking on options will allow you to watch videos in a slide show, select videos for you to share, delete or view details.

## **Sound Recorder:**

1. Click ok on sound recorder to open this function.
2. By clicking on list, this will show you all your recordings you have made. Click select to listen to recordings you have made.
3. To record audio, click record, it will then begin to record audio, to stop the recording click on the stop key then select ok to save that recording.

## **Phone files:**

1. Click ok on phone files to open this function
2. Here you can access all your files that are stored on your phone. Audio, images, video, documents and external storage. To open one of these menus press the enter key.

### **Image viewer:**

1. Click ok on image viewer to open this function.
2. Here you can open and view all your photos and images you have taken with the device. Simply press the enter key to open the images to view them.

### **Alarm:**

1. Click on menu then scroll across and click ok on Alarm.
2. To modify and set an alarm, click on options. You can then either add an alarm, delete an existing alarm, edit alarm settings or edit an existing alarm.
3. By clicking on editing an existing alarm, you can then change the alarms time, repeat options, alarm ringtone, silence timer, and select a name for the alarm. Use the ok key to enter each one of these options to modify.
4. Once complete click the back key, then click the ok key on the alarm to turn that alarm function on.
5. To change the volume of the alarm go to  
Menu > Settings > Audio profiles > select General > Edit > Volume > scroll down to Alarm and then adjust the volume using the left and right arrows then scroll down and highlight ok and press the Enter key to save.

### **Extra:**

1. Click on the menu, the scroll across and click ok on extra to open this menu.

### **Calendar:**

1. Select ok on calendar to open this menu.
2. By clicking on select to select a specific date you wish to view.
3. Clicking on the options button will allow you to create an event, view events, go to todays date or select a different date to view.
4. To create an event click on create, type in the name of the event, select the start date, start time, and whether you want the alarm to sound when this event begins.

### **Calculator:**

1. Click ok on calculator to open this function.
2. To use the calculator, use the number keypad to type in your numbers. The up/down/left/right and enter keys do the functions display on the screen. Use these functions to calculate.

### **SOS:**

**The SOS feature is designed to contact up to 5 emergency contacts in an event you are in an emergency and need help. To activate the emergency feature simply press the SOS button 3 times which is located on the back of the phone. The phone will then send your emergency message to your emergency contacts and will begin to call these contacts until one of them answers the call.**

1. Click ok on SOS to open this menu
2. Using the ok key, you can turn the SOS feature on or off via turning the Emergency Mode on or off.
3. To add emergency contacts, click ok on emergency numbers, using the keypad type in the emergency contact numbers you wish to select, then click save once complete.
4. If you wish to change the emergency text message that will be sent to your emergency contacts when activate, click ok on emergency message, using the keypad type in your preferred message then click save.

### **Speed Dial:**

1. Click ok on speed dial to open this menu
2. You can save up to 8 speed dials, using the 2-9 keys on the keypad.
3. Click add on an empty Speed dial slot, this will open your contacts list, simply scroll down and click ok on the contact you wish to choose.
4. Once completing your speed dial contacts, you can hold down one of the number keys on the keypad to call that contact you have saved to speed dial.

## Settings:

### Call settings:

#### o SIM call settings

Within SIM call settings, you can activate voicemail, call forwarding features, call barring settings and additional settings (caller ID and call waiting settings)

#### o Quick responses

Edit your quick responses when rejecting incoming calls

#### o Black list

Add contacts and numbers on your black list to restrict the numbers being able to call you

#### o General settings

Edit prompt call connection settings and fade-in ringer volume settings

### Wi-Fi:

o Turn on Wi-Fi by click ok on Wi-Fi to turn it on.

o Select a Wi-Fi network you wish to connect to and put in the passcode if any to connect to this Wi-Fi.

o The phone will then connect to that network.

o To turn off Wi-Fi, simply click ok on Wi-Fi to turn it off

### Bluetooth:

o Turn on Bluetooth by clicking select on Bluetooth

o Click select on the name BigButtonX to make it visible to other devices

o Then scroll down to available devices to click select to connect to that other Bluetooth device.

o Some devices require a passcode to connect.

Please check the other Bluetooth's settings or manual to locate the passcode. Most passcodes are either 0000 or 1234.

o Once connected you can use the Bluetooth function.

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### Audio profiles:

o Click ok on Audio profiles, here you can adjust volumes and ringtones for General, Silent, Vibration and Outdoor mode.

o Click on select then edit to open one of the profiles. Then scroll through and click ok on an option you wish to activate or edit.

o To change the volume of the alarm go to

Menu > Settings > Audio profiles > select General > Edit > Volume > scroll down to Alarm and then adjust the volume using the left and right arrows then scroll down and highlight ok and press the Enter key to save.

### Display:

#### o Brightness:

Click ok on brightness to open this menu. Using the left and right arrow keys you can adjust the brightness of your display

#### o Wallpaper:

Click ok on wallpaper, here you can select and change the wallpaper image on your phone with either an image you have taken or a pre-installed image. Simply click ok on a wallpaper image you wish to use.

#### o Sleep:

Click ok on sleep, here you can adjust the sleep timer, so the screen stays on for a longer or shorter period while not being used.

#### o Keypad light:

Click ok on keypad light, here you can adjust the keypad light to turn off after a period of time or always off or on.

#### o Font size:

Clicking ok on font size, you can adjust the size of the font on the phone.

### **Human voice settings:**

- o Clicking ok on human voice settings, you can turn the human voice on or off for, Menu, date, calls, contacts, incalls and messages. A voice will sound out on specific functions on the phone, like who is calling you, what menu you have selected who has just sent you a message and more.

### **Data usage:**

- o Within data usage you can turn mobile data on or off and view how much data you have used.

### **Location:**

- o By clicking on location you can turn your location GPS settings on or off

### **Security:**

#### **o Screen lock**

Select ok on-screen lock to change screen lock preferences. Change to No lock, \* key unlock, PIN unlock, or password unlock.

#### **o Lock screen message**

Add a personalised lock screen message.

#### **o SIM Card lock**

Click ok on SIM card lock to set up to lock you SIM card with a passcode.

### **Date & time:**

- o Automatic date and time – this option will automatically select the date and time based on your network.
- o Automatic time zone – this option will automatically select the correct time zone based on your network.
- o Set Date, Time and time zone – if you have turned off automatic time, date and zone, then you are able to set the time, date and time zone manually. Simply press ok on the option and put in the time, date or time zone.
- o 24hr Format – Select ok to turn 24hr format on or off.

### **Language:**

- o Click ok on language. Here you can change the language on the device. Select your preferred language by selecting ok on that language.

### **Scheduled power on/off:**

- o Clicking ok on scheduled power on/off will allow you to schedule to have the phone automatically turn on or off. Simply press edit on power or power off, to edit the time and days you want the device to complete this action.

### **More:**

- o Airplane mode – select ok on airplane mode to turn this mode on or off.
- o Tethering hotspot – Click ok on the menu, here you will be able to use your device as a portable Wi-Fi hotspot. Simply turn this mode on then on your other device connect to this device. It will ask for a passcode. Simply press ok on set up Wi-Fi hotspot, you can then view change the name of the device and the passcode.
- o Mobile network settings – here you can adjust your data roaming settings and other network settings.

### **Storage:**

- o Here you can access and view what available storage you have on your device and if you have an SD/TF card inserted into the device.

### **Battery:**

- o In the battery menu you are able to view what is using your battery the most so you are able to adjust settings to help preserve the life of your battery.



**Factory reset:**

- o Clicking ok on factory reset will allow you to reset your device back to original factory settings. Before doing this ensure you back up any data you wish to keep.

**About phone:**

- o This menu will give you all the information about your device

**Troubleshooting and Support**

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots:

**The Mobile Phone will not power on:**

1. Ensure the battery is inserted correctly.
2. Ensure you are pressing and holding down the power button for at least 5 seconds. (Red end call key).
3. Ensure you have charged the phone for at least 10 minutes.

**The phone is asking for a password on start-up:**

1. The default password is 0000, you can change the password via steps outlined previously in security settings

**The phone is asking for a PUK code:**

1. This means you have input the incorrect password 3 times or more. Contact your SIM Card provider to retrieve your PUK code to unlock your phone.

**SIM card error or no SIM card:**

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions previously stated for installing the SIM Card.
2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your SIM Card provider if this error occurs.

**Failure to connect to the network:**

1. Your network signal may be weak or out of range. Contact your SIM Card provider or try the phone in a different location to check your signal.
2. Your SIM card may be damaged, invalid or has no credit. Contact your SIM Card provider for support.

**Failure to make an outgoing call:**

1. Ensure you have entered the correct phone number you wish to dial.
2. Ensure you have enough credit on your SIM Card account. Contact your provider for support.
3. Your signal strength may be weak. Check your signal strength and contact your SIM Card provider.

**Cannot hear anyone on the call:**

1. Ensure your call volume is adjusted to your requirements.
2. Ensure you have enough signal strength

**Cannot receive calls:**

1. Ensure your mobile phone is switched on.
2. You have enough signal strength to receive calls.
3. Ensure you have not enabled call barring. You can find this under settings.
4. Ensure you do not have the phone in flight mode. See above for flight mode instructions.
5. Ensure your SIM card is installed correctly.

**Mobile Phone won't charge:**

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on.
2. Ensure the wall power socket is working by testing another device or a separate power socket.
3. Ensure you have inserted the mini USB cord into the phone correctly.
4. Ensure there is no dirt or dust accumulated in the phone's power socket.
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

**Mobile phone won't connect via Bluetooth:**

1. Ensure you have turned on and activated the Bluetooth setting. See previous/above instructions.
2. Ensure the other device has Bluetooth enabled.
3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.
4. Ensure you follow the Bluetooth instructions as stated previously above.

The logo features a stylized white Opel symbol (a circle with a lightning bolt) on the left, followed by the word "opel" in a lowercase, rounded, sans-serif font. Below "opel" is the word "mobile" in a smaller, lowercase, sans-serif font.

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