

CandyBar

Operator's Manual

Table of Contents

Safety Information	3
Overview of the phone	6
Quick Setup Guide	9
Keypad Functions (Predictive text)	12
Phonebook/Calls	13
Phonebook Settings	15
Call History	16
Messages	18
Camera	19
FM Radio	20
Torch	20
Multimedia	20
Organizer	21
Settings	22
Troubleshooting and Support	22

Safety Information

Read this entire manual carefully before you start using the device. This will take you a few minutes, but it will save you time later and will allow you to enjoy all the features on your device.

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the website of the World Health Organization

How to handle and preserve your device

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid.
- Avoid hitting or shaking your phone.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone OFF and do not try to use a microwave to dry it.
- This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.
- Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use an adequate volume in your earphones when you are listening to music or enjoying any of the multimedia features of the phone.
- You are fully responsible for keeping your information backed up and we don't take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this from happening, keep your phone clear from magnetic devices.

 Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

Safety Recommendations while using your device

AIRCRAFT

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

If your device offers a 'flight mode' or similar feature consult airline staff as to its use in flight.

DRIVING

Full attention should always be given to driving and local laws and regulations restricting the use of wireless devices while driving must be observed.

HOSPITALS

Mobile phones should be switched off wherever you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

PETROL STATIONS

Obey all posted signs with respect to the use of wireless devices or other radio equipment in locations with flammable material and chemicals. Switch off your wireless device whenever you are instructed to do so by authorized staff.

INTERFERENCE

Care must be taken when using the phone near personal medical devices, such as pacemakers and hearing aids.

For Pacemakers: Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

For Hearing Aids: Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

For other Medical Devices: Please consult your physician/doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the

device. We recommend charging the battery as soon as possible once the phone has been switched on.

- Immediately stop using the battery charger if you smell an odour or overheats or a crack appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact sales support line as soon as possible for advice.
- The memory card should be protected from strong shocks and static electricity. Handle with care.

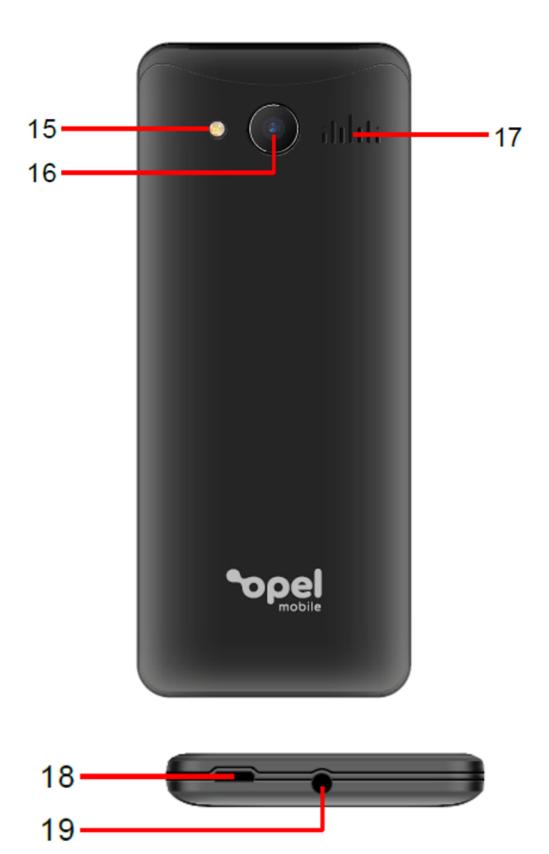
Usage conditions and restrictions

- All packaging materials, especially plastic ones, must be disposed of properly. The lack
 of this procedure may cause a suffocation danger to children. Any packaging must be
 kept out of children's reach.
- This device is not a toy and not designed for children and strict adult supervision must always be adhered to. Keep the phone and accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen please notify your network service provider as soon as possible and ask for the SIM card to be deactivated

You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.

Overview of the phone





1. Ear speaker	2. Up key/Shortcut key - User profiles, FM radio, Calculator, Alarm
3. Menu/ok/options/select key	4. Left key/Shortcut key - Camera
5. Answer call/Call key	6. Down key/Shortcut key - Calendar
7. Number keypad/letter keypad	8. Star key/+ key/Unlock keypad key
9. 0 key/Message space key/Flashlight key	10. Menu/enter/save key
11. Name shortcut key/back key	12. right key/Shortcut key - messages
13. Power on-off key/end call key/reject call key	14. Hash key/silent mode key/message keypad selection
15. Flashlight/Torch	16. Camera
17. Loud speaker	18. Micro USB charging port
19. 3.5mm Earphone port	

Quick Setup Guide

Installing the SIM card

This phone requires a nano size SIM card which is the smallest of the 3 SIM cards available. If you don't have a nano size SIM card, please contact your SIM card provider to receive a nano sized SIM card.

1. Remove the back cover, removing from the bottom left hand cornered edge then lifting off completely.



2. Remove the battery by lifting from the top first and pulling out



3. The SIM card tray is located in the lower middle of the phone, place your finger on the SIM tray cover and slide down to unlock. Carefully lift the SIM tray cover so to not bend or break the cover. Insert the nano sized SIM card, making sure the cornered edge of the SIM card is located in the top left corner and the gold plates are facing down on the gold plates of the SIM tray. Push the SIM tray cover back over the SIM card and slide up to lock it into place.

IMPORTANT!

Please ensure when lifting the SIM card-holder you do so carefully and please follow the instructions above.
Following these instructions will help to ensure the SIM cardholder does not break.



Installing T-FLASH memory card (Optional accessory not included)

- 1. The T-Flash card (maximum 32GB) can be used as additional storage for photos, videos, music and more.
- 2. The TF-Card holder (maximum 32GB) is located to the left of the SIM card tray.
- 3. Insert the TF-Card (maximum 32GB) by inserting the gold plate first, ensure the gold plate is facing down onto the phone, then slide into place until it doesn't go in any further.

Installing the battery

- 1. Insert the battery by aligning the 3 gold plates on the battery with the 3 gold pins on the phone. Slide it in then push down to lock it into place
- 2. Put the cover back onto the phone, by aligning from the top first then clicking into place around the phone.

Charging the Phone

- 1. To charge your phone, insert the power adaptor into the wall.
- 2. Then insert the micro USB into the phones USB charging port
- 3. Turn the power on from the wall
- 4. We recommend charging the phones battery for at least 4 hours before your first use.
- *Please note, if your battery goes completely flat, you will need to charge the battery for at least 10 minutes before the phone will be able to be turned on.

Turning the phone on and off

- 1. To power on your phone, hold down the power/end call key for 3 seconds. The phone will then begin to turn on, this may take a few minutes to load.
- 2. To power off your phone, your phones keypad will need to be unlocked first. Hold down the power/end call key for 3 seconds. The phone will then power off.

Unlocking/locking the keypad

- 1. Your phone will automatically lock the keypad after 30 seconds of no usage.
- 2. To unlock the keypad, simply press the left menu key, then press the star key. The keypad will then unlock
- 3. To manually lock the keypad, press the left menu key, then press the star key. The keypad will then lock.

Keypad Functions (Predictive text)

This phone uses predictive text to help you type in names and words quicker and more easily. This function is available when adding new contacts and text messaging.

Typing words

- 1. When typing in words or names using the keypad simply press the letter on the keypad you wish to select.
- 2. For Example you want to type "hello"
- 3. Click on 4GHI, 3DEF, 5JKL, 5JKL, 6MNO once.
- 4. The word 'hello' will appear. By pressing the "0" space key it will select the word that is highlighted or press the ok key to select that word.
- 5. There may be other words that match this selection. By pressing the left and right keys you can scroll through the list of words available, once the word is highlighted you can press the "0" space key to select that word or press the ok key to select that word.

Typing numbers

- 1. To type in numbers simply press the # hash key until the selection of 123 numbers appears in the top left-hand corner when typing messages or to the right when typing in new contacts.
- 2. Then using the keypad type in the numbers, you want to select.

Typing symbols

- 1. To type symbols like a dot or comma. Click the star key. This will bring up the menu to choose which symbol you wish to use. By using the cursor keys, you can scroll through the symbols available. Then press the left menu key or the ok key to choose the symbol you wish to use when highlighted.
- 2. If you don't wish to use the predictive text feature, you can press the hash key until it selects the normal keypad function, which shows either ABC or abc. This will need to be done each time you wish to type a message.
- 3. To revert back to using predictive text, press the hash key until the symbol S-abc or S-ABC appears.
- 4. If you make a mistake and wish to delete letters, numbers or words, press the back key to clear.

Phonebook/Calls

Adding new contacts

(Please note: if you're adding a contact to your SIM cards memory, adding photos and selecting ringtones are not possible, this feature is only available if adding contacts to the phones memory.)

- 1. Select menu using the left menu key or the ok key.
- 2. Using the cursor, scroll up to phonebook and select ok using the left menu key or the ok key.
- 3. Scroll up to add new contact and select using the ok key.
- 4 Choose to save to SIM or to the phones memory by pressing the ok key (If saving to SIM card you cannot add a photo or ringtone to this contact.
- 5. If saving to the SIM card, type in their name using the keypad, then scroll down to then enter their phone number using the keypad.
- 6. Once complete press the ok key to save that contact.
- 7. If saving to the phone's memory, type in their name using the keypad, then scroll down to then enter their phone number using the keypad.
- 8. To save a photo to this contact scroll across using the cursor keys, you can use pre-saved images, or choose to take a photo or choose a photo from your already saved photos from the file. Select options using the left menu key then select your option using the ok key.
- 9. To choose a ring tone for this contact scroll across using the cursor keys, once you have selected the one you want, select the ok key save the contact.

Making a phone call using the phonebook

- 1. Click on the menu key then scroll to the phonebook folder and click ok on phonebook. Or alternatively you can click on the names shortcut key while in the main screen mode to open the phonebook.
- 2. Using the up/down keys scroll through your list of contacts.
- 3. Once you have highlighted the contact you wish to call, click on the answer/call key to dial that contact.

Making a phone call using the number keypad

- 1. Type the number you wish to call using the keypad.
- 2. Then press the enter or call key to dial that phone number.

Making a phone call using the 2-9 Speed dial keys

Using the keypad, hold down on the speed dial number contact you wish to call, the phone will then ring that contact.

Answering a phone call

1. To answer an incoming call, simply press the answer call key.

Rejecting a phone call

1. To reject an incoming call, simply press the end call/reject call key.

Activating Loudspeaker/Handsfree on calls

- 1. Whilst on a call simply click on H-free using the right back key to turn on handsfree loudspeaker.
- 2. To switch back to handheld/earpiece mode, simply click on earpiece using the right back key.

Adjusting speaker volume on calls

1. Whilst on an active call press the up and down keys to adjust the volume up or down.

Ending a phone call

1. To end a phone call, simply press the end call key.

Phonebook Settings

To access the phonebook settings, while in the phonebook press options using the options key. Then scroll down using the down key until Phonebook settings is highlighted then click select to open the phonebook settings menu.

Preferred storage

Selecting ok on preferred storage you can change the preferred storage of your contacts, simply press the up and down key to select your preferred storage and click ok to save.

Speed dial

- 1. To setup speed dial select ok on speed dial
- 2. Select ok on status to turn speed dial on or off
- 3. Then scroll down to set numbers to begin setting up your speed dial contacts
- 4. Highlight an empty speed dial number and select edit.
- 5. This will then open the phonebook, scroll up and down using the up and down keys to highlight the contact you wish to save to that speed dial number
- 6. Once highlighted, select ok and select yes to save or no if you wish not to save that contact
- 7. Follow the same process to set up speed dial on any other speed dial numbers you wish to set up

My number

1. Selecting ok on my number allows you to save and store your own number and details. Simply type in the details and follow the same process as adding a new contact

Memory status

 Selecting ok on menu status will show you how much free space you have left to store contacts.

Copy contacts

- 1. Selecting ok on copy contacts allows you to copy contacts from SIM to phone or phone to SIM quickly and easily.
- 2. Simply choose SIM to phone or Phone to SIM then select ok
- 3. Using the up and down keys scroll through and select your contacts to copy over using the ok key.
- 4. Then select options and select copy marked to copy these contacts over.

Move contacts

- 1. Similar to copy contacts, this will allow you to move contacts from your SIM to phones or from your phone to SIM.
- 2. Follow the same process as copy contacts

Delete all contacts

- Selecting ok on delete all contacts will allow you to delete all your contacts on your phone or on your SIM card
- 2. Press ok on From SIM or From Phone then enter the phones passcode to confirm the deletion. The default passcode is 0000

Call History

To access your call history, select menu then scroll up to calls and select ok, this will then open the calls folder.

Call History

1. Select ok on call history this will then open the call history menu.

Missed calls – Select ok on missed calls to view all your missed calls. Use the up and down key to scroll through your missed calls list. If you select options on a missed call you can view, call, send message, save to phonebook, add to blacklist, edit before call or delete. You can press select to choose one of those options.

Dialled calls – Select ok on dialled calls to view all your dialled calls. Use the up and down key to scroll through your dialled calls list. If you select options on a dialled call you can view, call, send message, save to phonebook, add to blacklist, edit before call or delete. You can press select to choose one of those options.

Received call - Select ok on received calls to view all your received calls. Use the up and down key to scroll through your received calls list. If you select options on a received call you can view, call, send message, save to phonebook, add to blacklist, edit before call or delete. Simply press select to choose one of those options.

Delete call logs – If you wish to delete call logs select ok on delete call logs. You can then choose to delete call logs for dialled calls, missed calls, received calls or all calls. Simply select ok and choose yes to delete.

Call timers – Select ok on the call timers. This will show how long you have been on a call for last call, dialled calls and received calls. If you wish to reset the call timers select ok on reset all.

Text msg. counter – Select ok on text message counter. This will show you how many messages you have sent or received. To reset the counter simply press reset.

GPRS counter – select ok on GPRS counter. This will show how much data you have used for multimedia messages. If you wish to reset the GPRS counter, select ok on reset counter.

Call Settings

1. Select ok on call settings to open the call settings menu.

Caller ID – Select ok on caller ID. Here you can select to hide, send or set by network your calling ID. Select ok on your preferred option.

Call waiting – select ok on call waiting to activate or deactivate call waiting option.

Call divert – select ok on call divert. You then can choose to divert all voice calls, divert if unreachable, divert if no answer, divert if busy, divert all data calls or cancel all diverts. Simply select ok on your preferred option.

Call barring – select ok on call barring. You can then choose to call bar outgoing calls, incoming calls or cancel all. Select ok to choose any option.

Advanced settings - Select ok on advanced settings to open this menu.

Blacklist – selecting ok on blacklist you can add and select numbers you wish to blacklist so they are unable to call you. Press ok on blacklist numbers to add numbers you wish to blacklist.

Whitelist – selecting ok on whitelist you can add and select numbers you wish to whitelist. These will be the only numbers that will be able to call you.

Auto redial – selecting ok on auto redial this will allow you to turn this function on or off.

Background sound – selecting ok on background sound you can turn this feature on or off and select certain background sounds while on calls.

Call time reminder – selecting ok on call time reminder you can select the phone to remind you how long you have been on calls.

Auto quick end – selecting ok on this feature you can turn it on to end calls in a certain time period.

Reject by SMS – You can select to turn on to reject calls by SMS. Press ok on reject by SMS to turn this feature on or off.

Messages

Write message

- 1. Select ok on menu and scroll up to messages then click ok.
- 2. Select ok on write a message.
- 3. Using the keypad type in the message you wish to send.
- 4. Once complete click the enter key and select the contact or phone number you wish to send the message to by clicking select on add from phonebook or enter recipients phone number.

Write Multimedia message

- 1. Select ok on menu and scroll up to messages then click ok.
- 2. Select ok on write a message.
- 3. To add pictures, sound or videos, select on options then click on add picture, add sound or add video, then either select a file already saved on the device or create a new file by taking a picture, video or sound.
- 4. Once complete click the enter key and select the contact or phone number you wish to send the message to by clicking select on add from phonebook or enter recipients phone number.

Inbox/view messages

- 1. To view messages in your inbox. Click on menu then ok on messages.
- 2. Scroll down to inbox and select ok. You will now see all your inbox text and mms messages.
- 3. Click options then view to read that message. Using the up and down key you can scroll up and down the message to read it.
- 4. By clicking on options, you are able to select the following:

View – View that message

Reply – Reply to the message

Call Sender – Call the person who sent you the message

Forward – Forward this message onto another contact

Delete – Delete this message

Delete All – Delete all messages in your inbox

Move to archive – Move the message to archive

Mark Several – Select several messages you wish to take the same action on

Mark as unread – Mark this message as unread to remind you to read it again or reply to

Advanced – Here you can copy the message to your phone, move to your phone, copy all messages, move all messages

Details – This will show the phone number of who sent the message and details when it was sent and where the message is saved

Delete Messages

- 1. To delete messages, select menu then select ok on messages.
- 2. Then scroll down to delete messages and click ok.
- 3. To then delete messages, select a folder of messages you wish to delete, click ok then select yes to delete messages in that folder.

Camera

To open the camera select menu, then scroll down to the camera and click ok.

Taking a photo

- 1. To take a photo simply press the enter key.
- 2. Once the photo has been taken you can click back to go back to the camera.
- 3. If you wish to MMS the photo simply press the enter key and follow the MMS instructions above.
- 4. You can delete the photo by clicking the menu button to open up option then select delete.
- 5. You can also select forward photo via MMS or Bluetooth.

Taking a Video

- 1. While in the camera mode press the down arrow key to switch to video mode.
- 2. Click the enter key to begin recording your video. To stop the recording press the stop/back key, to pause press the ok menu key.
- 3. You can delete the video by clicking the menu button to open the options menu, then select delete
- ⁴. You can also choose to forward the video by clicking forward, videos can only be forwarded by Bluetooth. They cannot be sent via MMS due to the file size.
- 5. In the option menu you can also choose to play the video. Simply press ok on play.

FM Radio

When using the FM Radio you must insert a pair of headphones to enable the FM Radio

- 1. Select menu then click ok on FM Radio to open.
- 2. To search for stations you can use the left and right arrow keys to search manually. To auto search click options then scroll down to auto search. It will then begin to save all available stations. Using the left and right arrow keys will then go to each saved station.
- 3. To adjust the volume simply press the up or down arrow keys to adjust the volume up or down.

Torch

- 1. Select menu then click ok on torch to activate
- 2. Click on to turn on the torch and click off to turn off the torch

Multimedia

Select menu then click ok on multimedia to open the multimedia folder

Camera

1. Select ok on camera to open the camera function

Image Viewer

- 1. Select ok image viewer to open the image viewer folder.
- 2. Within this folder you can view, send, delete all images you have taken, simply click on options and choose your selection

Video Player

- 1. Select ok on video player to open the video player folder.
- Within this folder you can play, send and delete all videos you have taken, simply clock on options and choose your selection

Audio Player

- 1. Select ok on audio player to open the audio player folder.
- Within this folder it will show you all your audio recordings, simply press options to choose to play or delete your recordings

Sounds Recorder

- 1. Click ok on sound recorder to open this function
- 2. Click options to choose to create a new recording, once you have completed recording simply press the stop key and click yes to save.
- 3. Once you have made recordings click the options key to play or delete them

File Manager

- 1. Click ok on file manager to open this folder.
- 2. Within file manager you can view all audio, music, photo and video recordings. Simply select options to open a folder to view the contents.

Organizer

Select the menu key then select ok on organizer to open the folder.

Within organizer you have the following:

- 1. Calendar You can add events, appointments and reminders on specific dates and times to remind you of important dates or events. To add an event simply select options then select add event, then fill in the type of event, start date and time, end date and time, subject, set alarm, location and details. Once complete select ok and then yes to save.
- 2. Calculator This can be used to calculate sums easily on the go. Simply type in your numbers then select your calculations using the left, right, up or down arrow and enter keys.

Tasks – You can create tasks to remind you to do something. Click add then select your date, time, subject, alarm and details. Select ok then yes to save.

Alarm – You can create alarms to wake you up at certain times or remind you of things to do. Simply click edit to edit an alarm. Turn the alarm on or off, select a time, repeat options, alarm tone, snooze time and alert type. Once complete select done then yes to save.

World Clock – View different times on major capital cities across the world. Simply use the up/down and left/right arrow keys.

Notes – Take important notes on the go. Simply select add and type in your notes then select options and done to saver.

Settings

Select the menu key and then select ok on settings to open the settings menu.

User Profiles – You can choose different user profiles. Simply click options to select a different profile or edit a profile by selecting customize. Within this menu you can change all your volumes and tones for calls, messages, alarms and more. Simply use the left/right/up/down arrow keys. To save your selection select options then save.

Phone settings – Within phone settings you can select and change the time and date, schedule power on and off, change the language of the device, adjust your display settings, change your dedicated shortcut keys, adjust auto update time, turn flight mode on or off and change your LCD backlight settings. Simply press ok on any of the functions to adjust the settings.

Network settings – In network settings you can adjust and view your network information

Security settings – within security settings you can add a passcode to your SIM card, to your phone and turn auto keypad lock on or off

Connectivity – within connectivity you can connect your device to other Bluetooth devices, play music or take calls via your cars Bluetooth. Press ok on Bluetooth, select power on to turn Bluetooth on. Then press ok on search an audio device to search for an available Bluetooth device. Ensure your other device is turned on. Then select pair to connect to that Bluetooth device.

Restore factory settings – Here you can restore your device to the original factory default settings. Please be aware if you restore to factory settings you will lose all data and information saved on this device. The default factory passcode is 0000.

Troubleshooting and Support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots:

The Mobile Phone will not power on

- 1. Ensure the battery is inserted correctly
- 2. Ensure you are pressing and holding the power button for 5 seconds.
- 3. Ensure you have charged the phone for at least 10 minutes

The phone is asking for a password on start-up

1. The default password is 0000, you can change the password via steps outlined previously in security settings

The phone is asking for a PUK code

1. This means you have input the incorrect password 3 times or more. Contact your SIM Card provider to retrieve your PUK code to unlock your phone.

SIM card error or no SIM card

- 1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions previously stated for installing the SIM Card.
- 2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your SIM Card provider if this error occurs.

Failure to connect to the network

- 1. Your network signal may be weak or out of range. Contact your SIM Card provider or try the phone in a different location to check your signal.
- Your SIM card may be damaged, invalid or has no credit. Contact your SIM Card provider for support.

Failure to make an outgoing call

- 1. Ensure you have entered the correct phone number you wish do dial.
- 2. Ensure you have enough credit on your SIM Card account. Contact your provider for support.
- 3. Your signal strength may be weak. Check your signal strength and contact your SIM Card provider.

Cannot hear anyone on the call

- 1. Ensure your call volume is adjusted to your requirements. Using the up/down keys to adjust the volume while on calls. Or change via your user profile settings.
- 2. Ensure you have enough signal strength

Cannot receive calls

- 1. Ensure your mobile phone is switched on.
- 2. You have enough signal strength to receive calls.
- 3. Ensure you have not enabled call barring. You can find this under settings.
- 4. Ensure you do not have the phone in flight mode. See above for flight mode instructions.
- 5. Ensure your SIM card is installed correctly.

The other party cannot hear you on the call

- 1. Ensure your hand or fingers are not covering the Microphone.
- 2. Ensure you are speaking directly into the microphone.
- 3. Ensure the other party has their volume turn up to their desired level.

Mobile Phone wont charge

- 1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on
- 2. Ensure the wall power socket is working by testing another device or a separate power socket.
- 3. Ensure you have inserted the micro USB cord into the phone correctly.
- 4. Ensure there is no dirt or dust accumulated in the phones power socket.
- 5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

Mobile phone won't connect via Bluetooth

- 1. Ensure you have turned on and activated the Bluetooth setting. See previous/above instructions.
- 2. Ensure the other device has Bluetooth enabled.
- 3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.
- 4. Ensure you follow the Bluetooth instructions as stated previously above.