## opel <br> mobile

## FlipPhone

# Operator's Manual 

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## Overview of the phone



1. LED Torch
2. Ear Speaker
3. Up Button/User Profile Shortcut
4. Camera Button
5. Left Button/Calendar Shortcut
6. Call/Answer Button
7. Down Button/Alarm Set Shortcut
8. Number Keys
9. Star Key
10. FM Radio
11. OK/Menu Button (Scroll UP \& Down)
12. Return Button/Phonebook
13. Right Button/Shortcut Menu
14. End Call/Power Button (Hold 5 Seconds to turn on or off)
15. Hash Key
16. Audio MP3 Player
17. Headphone Port
18. USB Port Charger
19. Volume up Button
20. Volume Down Button
21.Torch Button (Hold 3 Seconds)
21. Camera
22. Front Answer Call Button
23. Front End Call Button
24. SOS Button

## Key Pad Functions

| Inside Answer Key (Green key) | Press to answer a call: press to pick up phone when there is incoming call. <br> Standby mode : press to enter call list |
| :---: | :---: |
| Inside End Key (Red key) | Phone Off : Long press to switch off; Phone On : Long press to switch on; Press to End Call: Press to End Call |
| Outside Answer Key (Green Key) <br> ok | Press to answer a call: press to pick up phone when there is incoming call. Click Hands Free or Reject. Hands Free will activate loud speaker call, Reject will reject the call. |
| Outside End Key (Red Key) | Press to Reject/Mute Call: By Clicking once Mutes the call incoming, clicking twice will reject the call. |
| Navigation Key (Up key) | Home Screen: Press for User Profile Shortcut Operating : press to move cursor up |
| Navigation Key (Down key) | Home Screen : press to use Alarm Operating : press to move cursor down |
| Navigation Key (Left key) | Home Screen : press to use Calendar Operating : press to move cursor left |
| Navigation Key (Right key) | Home Screen : press to use Shortcuts. User Profiles, Calendar, Calendar, Alarm, FM Radio, Gallery, Phonebook. <br> Operating : press to move cursor left |
| OK key <br> OK | Home Screen: Press to open the Menu Operating: Press to enter functions or menus |

\(\left.\begin{array}{|c|c|}\hline Home Screen: Press to open camera <br>
Operating: Press to operate function in left hand corner <br>

of screen (Example Option or Select)\end{array}\right]\)| Home Screen: Press to open Phonebook |
| :---: |
| Operating: Press to operate function in right hand corner |
| of screen (Example Back) |

## Safety Information

Read this entire pamphlet carefully before you start using the device. This will take you a couple of minutes, but it will save you time later and will allow you to enjoy all the features on your device.

How to handle and preserve your device?

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only qualified Opel Mobile personnel may install or repair phone equipment.
- Avoid hitting or shaking your phone.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone OFF and do not try to use a microwave to dry it.
- Do not use your phone when entering areas that are near flammable liquids
- Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refinery's or chemical plants.
- This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- If you have a pacemaker keep the phone at least a 20 cm distance from the place it is located. This phone may cause interference to some hearing aids and other electronic devices.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or are hot surfaces.
- Switch off the phone when entering an aircraft
- Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects
- Excessive high-volume levels or noise may affect your hearing. To prevent this to happen use an adequate volume in your earphones when you are listening to music or employing any of the multimedia features on the phone.
- You are fully responsible for keeping your information backed up and we don't take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this issue, keep your phone clear from magnetic devices.
- Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.


## Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack appears in the casing.
- In case you notice the cable or the plug have suffered any damage, discontinue using it and contact sales support line as soon as possible for advice.
- The memory card should be protected from strong shocks and static electricity. Handle with care.


## Usage conditions and restrictions

- All packaging materials, especially plastic ones, must be disposed properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.
- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep all the phone and accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed in a fire.
- If this phone is lost or has been stolen please notify your network service provider as soon as possible and the SIM card will be deactivated
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.


## Getting started

This mobile phone has excellent functions and simplicity of usage. With it you can make calls, write texts and multimedia messages; listen to FM radio and your favourite MP3 songs, if you want more you can take pictures, record videos with it. It's SOS feature can be extremely helpful in case of emergency.

Want to learn more? Keep reading.

## Quick Setup Guide

1. Install the Sim Card and a Micro SD card (a Micro SD is optional and is sold separately. SD Card maximum capacity is 32GB capacity). To install these, you must open the back of the phone. Slide the Back cover down to open.


- If battery is already inserted please remove. After this is done, you will see the SIM Card Slot in the right-hand corner. The left hand top slot is for the optional Micro SD card should you have one. To install the SIM Card; slide it into the SIM card slot. You must do it carefully and lightly until you notice the SIM card cannot be further pressed in. The gold plate of the SIM card should face down when sliding the SIM into place. The corner of the SIM, which is not square, should be on the bottom right when sliding the SIM into place.


Please note: Ensure you are using a standard size SIM card, it is the largest of the 3 SIM cards available. If you don't have a standard size SIM card contact your telco provider, they will be able to supply one for you.

How to install Micro SD card if you choose to use one

- To place the micro SD card (SD Card maximum capacity is 32GB capacity) into the slot, slide it into the top left corner opening. Slide the micro SD card's gold pins facing downwards, this way the card will be into position. Slide in until it won't go any further.


2. After you have safely placed the SIM card and memory card, (if applicable) in the phone, insert the supplied battery aligning the pins with the contacts, sliding down first then dropping in. Then place the back cover on correctly.


Battery Pins insert here first then push down to lock in.
3. Turn on the phone pressing and holding the End call/Power button (Red Button) on the inside of the phone. As soon as it is on, you maybe asked you to put the passcode, which is 0000 . You can later change this in settings by clicking the OK key and scrolling down to settings, then Phone Security Change Password.
4. It will then ask you to set the time/date and daylight savings. You can do this by pushing the number keys and scrolling using the up and down keys. Once done click the OK key
to complete. To turn the phone off, press the same End/Power button.
5. Warning: SIM card will be locked if you type wrong code three times. And it will inform you to type in PUK code. (Please contact your telco service provider to unlock it if needed)
6. We suggest at this stage charging your phone for at least 8 hours.

## Battery

We recommend you fully charge the battery as follows to carry out all the phone tasks:

- The phone has a battery status icon. It is situated in the top right corner of the display; this will show you when the phone is fully charged. Once fully charged stop the charger by disconnecting the USB cable.
- Any time your phone indicates the battery is low; you must complete the steps shown above.

Please Note: When the Battery has completely run out of charge, you will need to charge the phone for 10 minutes before being able to switch the phone back on.

## How to charge the Phone

Plug the wall charger (Supplied) into a power socket. Insert the Micro USB into the power socket in the mobile phone. For first charge ensure you charge for at least 8 hours.


> USB Charging slot insert Micro USB on power cord here to charge the phone

## Turning the Phone on for the first time

After charging, turn the phone on by holding down the Red End call button on the inside of the phone.


## Hold the Red End call key for 5 seconds to turn the phone on or off

1. It will then ask you to input the time. Select the Hours and Minutes using the number keys. Note: it is in 24hr time
2. Click the down key to then enter the date. Day, Month and Year using the number keys
3. Scroll down to then select if you wish to use Daylight savings. Press the left and right key to turn daylight savings on or off.
4. Select the "OK" key to save

Your new Opel Mobile Phone is now ready for use.
For additional information about further settings on this phone keep reading

## Storage data and contact information

The device can store information in its memory and on the SD Card (optional).
When it comes to phonebooks and contact information, these can be saved in the phone's memory that can keep up to 500 contacts; or it can be saved in the SIM card, but the amount of contacts storage depends on the SIM card itself. You can program the phone to save in your preferred place.

## The home screen

The home screen will display several icons shortly after the phone is on. These icons indicate: signal strength, SIM card in use, sound mode, battery status, date and time.

## How to add contacts to the Phonebook

Phonebook/Contacts/Names can be accessed via 3 options:

1. Selecting Names using the Back Key $\leftrightarrows$ while in home screen will open your Phonebook
2. Selecting the Shortcut button Right button will open shortcuts and you can scroll down using the down key to select Phonebook.
3. Selecting the Ok key will open the main menu and you can scroll down to select and open the Phonebook

Either option will open your Phonebook.

## Once Opened:

1. Select "add new contact" by using up or down arrow to highlight. Then click ok to start adding a new contact
2. Type in their name using the key pad.
3. Click down key to add phone number. Type in their phone number
4. Click down key to add additional information like Email address, Caller Picture and Ring tone. (Optional)
5. Once completed click the camera button which will select "Options"
6. Click save to add contact to your phone
7. (Optional) You can click add detail to add more information about this person, like another phone number, Fax, additional email, Company name, Birthday and address

## How to setup SOS feature

This mode is a program that will send a default message and call up to 5 programmed numbers until one of them answers the call. This can be used in case of emergency. If the SOS mode is enabled (as shown below) it can be activated by pressing the red [SOS] button the back of the phone.


1. Click the "OK" button to open the menu and scroll down using the down key until you get to "SOS Settings". Click the ok key to enter SOS Settings
2. Click "OK" button to open "SOS mode setting" you can then press up or down using the up or down arrow keys to turn SOS on or off. Simply click on or off using the "OK" key
3. Scroll down using the down key to "SOS Message" click "OK" key to open. Here you can type and change the text message that goes to your 5 contacts when you click the "SOS button" on the back of the phone. Select ok key to save this message.
4. Scroll down using the down key to select "Set SOS numbers" Click the "OK" key to open.
5. Here you can add your phone contacts. Click the OK or edit key on each selection to edit and add your preferred contacts.
6. You can then select using the OK key to either add contact from phonebook or enter the phone number via the key pads.

Please note: you can have one of the selection to dial straight to emergency services
Your SOS feature is now set up and enabled.

## How to setup speed dials

1. Open the Phonebook menu
2. Click "Options" using the Camera Key to select
3. Scroll down using the Down key until you get to "Phonebook settings" then click OK
4. Scroll down to select "Speed dial" using the "OK" key
5. Select Status using the "OK" key to turn Speed dial on or off.
6. Scroll down to select Set numbers using the OK key
7. Here you can select 8 Speed Dials. Numbers $2-9$.
8. Select ok on each number to create a speed dial for contacts.
9. Once complete you can now use speed dial by simply holding down the number key on the key pad for 3 seconds to dial that contacts phone number

## How to make, answer and reject phone calls

Accepting incoming calls: To Accept an incoming call you can simply Flip the phone open or click the Green answer button on the front of the phone to answer via load speaker.

To answer/reject call using keys on the front: To accept a call using the front keys simply click the Green ok button once, then Click the green button to answer. You can then either flip open the phone or click the green button again to select load speaker handsfree mode. To reject or mute the call click the red button once to mute, then click the red button again to reject the call.

## Making a phone call:

## Option 1:

1. Flip open the phone, Dial the phone number on the key pad then click the Green Call button to dial that phone number

## Option 2:

1. Open your phonebook as per steps above.
2. Scroll up or down using the up or down arrow keys until you have highlighted the person you wish to call.
3. Click the green button to call that person

Ending a call: To end a call simply close the phone or click the red end call button once.
Call History: By clicking the green button once on the inside of the phone will open your recent call list. You can dial contacts by scrolling up or down to select that contact to redial their phone number. Simply click the green button once you have selected the contact you wish to call.

## Missed calls:

Missed calls will show a Phone icon on the front screen highlighting how many missed calls you have, it will also show a phone icon on the top of the inside screen highlighting you have missed calls.

Simply click the green call button to open your call history and select using the "OK" key to view that missed call.

## How to text message and view messages

Here you can select to write a message, see your message inbox, see draft messages, outbox, sent messages, archive messages, delete messages and message settings. Select any of these functions by scrolling up or down to each function and click the "OK" key to select that function

1. Click the "OK" Key to open the menu
2. Click the "OK" key to open messages
3. Select write a message by clicking the "OK" key on write messages
4. Type your message using the key pad. (See below for more info)
5. Click the "OK" Key, then click ok on "add from phonebook" to select which contact/s you wish to send this message too.
6. Then click "OK" to then send that message to the selected contact/s

## How to use the Key pad for writing a message:

To insert the text, you will use the number keys. In the text message mode these keys are used to write the characters, each key contains more than one character. To change characters using the same button press quickly to scroll through the selection until the character that you want appears. To add the next character, wait until the cursor moves.

To change the entry methods, you need to press the [\#] Hash button. This will change from capital letters, to numbers to non-capital letters.

Press the [*] Star button to enter the Select symbol interface, and then use the up, down, left and right keys to select a symbol by clicking the "OK" key to select your symbol.

## View Messages:

The outside screen will show a text message box of any new messages.
To view these messages simply click the "OK" key and select messages by clicking the "OK" key.
Scroll down to inbox and select inbox with the "OK" key to view new messages.
Scroll up or down to select which message you wish to view. Then click "OK" to view and read that message

## How to change profiles, ringtones and message tones

1. Click menu by hitting the "OK" Key. Scroll down until you reach "Settings" then click the "OK" key
2. Select User Profiles by clicking the "OK" Key
3. Select which user profile you would like. The green tick shows which profile is currently selected.
4. Once this is done you can now customize that user profile
5. Simply Click the "Camera Button" to select options on that profile
6. Scroll down and select Customize using the "OK" key
7. Here you can change Alert type, Ring type, Incoming call tone, Ringtone Volume, Message tone, Message Volume, Keypad tone, Key pad Volume, Power on and off tone, Cover open and close tone, and system alarm on or off.
8. Scroll up or down using the up or down keys, to highlight and select using the "OK" key to change any tone or volume.

Activating Silent Mode: Pressing and holding the Hash button will activate silent mode on the phone; to restore normal mode press and hold this button again.

## Additional Features and settings

## How to access multimedia settings

1. Click the "OK" key to open the menu
2. Scroll down until you see "Multimedia
3. Click "OK" key to open Multimedia settings
4. Scroll to select which function you want to select

## What you will see in the multimedia menu:

## Camera

The camera can take both still pictures as well as video recording functions.
If you want to take a photograph press the Camera Button to open the camera, then press the "OK" key to take the photo.

To create a video, click to Camera Button to open camera, press the down key to change into Video mode, then click the "OK" button to start recording.

- The Left \& Right button enables you to zoom in \& out.
- The UP \& Down Buttons enables you to switch between Video recording and Still Photos
- By clicking the Camera Button again this will take you to the Camera Settings, where you can change EV, Photo/Video Record, Capture Mode, Scene Mode, Image Size, SelfTimer, White Balance, Effects, Adv. Settings.


## Gallery

This is the menu option allows you to see your pictures. To access gallery simply press the OK key to open the menu and press the down key until you get to Multimedia, click "OK" and you will then see the Gallery menu, scroll down to this and click ok. Scroll through and click on the image you want to expand.

## Video player

To access Video player simply press the "OK" key to open the menu and press the down key until you get to Multimedia, click "OK" and you will then see the video player menu, scroll down to this and click "OK"

Press the OK button to play/pause.
When playing videos press [*] to view full screen and press [\#] to go back to normal.

## Photo editor

You can access any photos you have taken to edit them. Resize images and create tiles

## Audio Player

You can access the Audio Player via the menu clicking the "OK" key and scrolling down to Multimedia and selecting "OK" and scrolling to Audio Player and clicking the "OK" key.

This feature is used to reproduce audio files. This phone only supports MP3 format. Press the number [5] button to play as well as pause.

## Sound Recorder

The phone can reproduce WAV and AMR sound files.
You can access this via menu (OK key), scrolling down to Multimedia and selecting Sound recorder,

Press the Camera button to open options, click "OK" on New record to start recording. You can pause and stop recording using the Camera Button or Back key shown on the screen.

## FM Radio

Earphones must be used to enable FM radio.
Click the FM button on the phone to activate the FM Radio
If it's the first time accessing the FM radio you must click the Options menu and select 'Auto Search' to tune all available FM stations.

## How to access Phone settings

1. Click the "OK" key to open the menu
2. Scroll down to settings then click "OK"
3. Scroll down to phone settings then click "OK"

## What you will see in phone settings:

Time and Date: You can change the time and date on the phone
Schedule power on/off: This is found in the Settings menu under "Phone Settings". The mobile phone will be automatically powered on or off if you program the specific time in this mode.

Language: You can change the language selecting menu with the "OK" key, scrolling down to settings and clicking "OK", then scroll down to language to change the language on the phone.

Preferred input method: Select your preferred input method as needed.
Display settings: Set wallpaper, screen saver, power on/off animation, show date and time and screen switch effects

Auto updates: Turn on or off Auto phone software updates
Flight Mode: Turn the phone on or off flight mode and change flight mode settings.
LCD Backlight setting: Customise the display brightness and the time-out for the screen's backlight. Use the [4] or [6] buttons to decrease or increase the duration.

## How to access security settings

Click the "OK" key to open up the menu, then scroll down to settings click "OK" then scroll down to security settings.

## What you will see in security settings:

SIM security: You can create a pin lock on your sim card, change or create a pin.
Phone security: The default password is 0000 and it is required when the phone is locked, until you intentionally change it. With this option you can turn on/off the phone lock setting. You can change the password by scrolling down to the "Change Password" option and entering in the factory default password of 0000 and then enter your password of choice.

## How to access Connectivity

1. Click to "OK" key to open the menu, scroll down to settings and click "OK", then scroll down to connectivity.

What you will find under Connectivity:
Bluetooth: Connect your device via Bluetooth. First turn on Bluetooth by selecting "Power On" using the "OK" key.

Then scroll down to search audio devices and click search. It will then find all available Bluetooth audio devices to connect too.

## How to access Restore Factory settings

1. Click the "OK" key to open the menu, scroll down to settings and click "OK", then scroll down to restore factory settings

Restore factory settings Before you select this option please remember that all previous settings, files and contacts will be erased. The phone will be restored back to the original factory settings. After this is complete you will not be able to access any data that was previously on the phone. So please back up your files before you proceed.

1. Select Menu by clicking the "OK" key
2. Scroll down to settings then click the "OK" key
3. Scroll down to "Restore Factory Settings"
4. Click "OK" key the type in password: 0000 then click "OK" key
5. Select "Yes" or "No" using the camera or back key.

## How to access file manager

Click the "OK" key to open menu, then scroll down to file manger and click "OK" to open this menu.

With this menu you can access audio, music, photo and video files stored on the phone as well as the Micro SD card should one be inserted.

## How to access Organizer

Click to "OK" key to open the menu, then scroll down to Organizer and click "OK" to open this menu.

## What you will find under Organizer:

Calendar: To add an event, simply press options and scroll down to "add event". Scroll down through each option to fill in the calendar event.

To see what events, you have on other days, simply scroll up, down, left or right to that day and click ok to see the events on that specific day. You can also add an event by scrolling to the day of the event you wish to make clicking ok then add and follow the same process as above.

Calculator: Use the number buttons to enter your numbers, the up, down, left, right and ok button will do your calculations as shown on the screen

Task mode: To add a task simply click add, add the Date, time and subject, alarm, Repeat, Priority and details just by scrolling down and clicking ok on each icon.

Alarm: To create an alarm simply click edit and fill in each option to create your alarm.
World Clock: You can scroll through using the left and right key to select and find our times in other countries around the world.

Notes: Add notes by clicking the "OK" key and typing the same way as a text message
Torch: (Never point the torch at people eye's)
To turn on the torch, press and hold the Torch button (which is located on the right side of the phone) for 3 seconds; to turn it off press again.

You can also turn the torch on via the Organizer menu's

## Troubleshooting and Support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots prior to contacting Opel Mobile support.

## The Mobile Phone will not power on:

1. Ensure the battery is inserted correctly
2. Ensure you are pressing and holding the power button for 5 seconds. (Red end call key on the inside of the phone)
3. Ensure you have charged the phone for at least 10 minutes

## The phone is asking for a password on start-up:

1. The default password is 0000, you can change the password via steps outlined above in security settings

The phone is asking for a PUK code:

1. This means you have input the incorrect password 3 times or more. Contact your Telco provider to retrieve your PUK code to unlock your phone.

## SIM card error or no SIM card:

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions above for installing the SIM Card.
2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your Telco provider if this error occurs.

## Failure to connect to the network:

1. Your network signal may be weak or out of range. Contact your Telco provider or try the phone in a different location to check your signal.
2. Your SIM card may be damaged, invalid or has no credit. Contact your telco provider for support.

## Failure to make an outgoing call:

1. Ensure you have entered the correct phone number you wish do dial.
2. Ensure you have enough credit on your telco account. Contact your provider for support.
3. Your signal strength may be weak. Check your signal strength and contact your telco provider.

## Cannot hear anyone on the call:

1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the right side of the phone.
2. Ensure you have sufficient signal strength

## Cannot receive calls:

1. Ensure your mobile phone is switched on.
2. You have enough signal strength to receive calls.
3. Ensure you have not enabled call barring. You can find this under >settings >call settings $>$ call barring.
4. Ensure you do not have the phone in flight mode. See above for flight mode instructions.
5. Ensure your SIM card is installed correctly.

## The other party cannot hear you on the call:

1. Ensure your hand or fingers are not covering the Microphone. Located at the bottom of the keypad.
2. Ensure you are speaking directly into the microphone.
3. Ensure the other party has their volume turn up to their desired level.

## Mobile Phone wont charge:

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on.
2. Ensure the wall power socket is working by testing another device or a separate power socket.
3. Ensure you have inserted the mini USB cord into the phone correctly.
4. Ensure there is no dirt or dust accumulated in the phones power socket.
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

## Mobile phone won't connect via Bluetooth:

1. Ensure you have turned on and activated the Bluetooth setting. See above for instructions.
2. Ensure the other device has Bluetooth enabled.
3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.
4. Ensure you follow the Bluetooth instructions above.
